

SHORT COURSE
ANNOUNCEMENT

HOSPITAL QUALITY MANAGEMENT

FOUNDATIONS AND BEST PRACTICES

This introductory course provides healthcare professionals with the fundamental concepts, principles, and tools of quality management in healthcare organizations. Participants will learn how quality management systems contribute to patient satisfaction, operational efficiency, regulatory compliance, and continuous improvement.

The course is structured around four progressive stages: understanding the fundamentals of quality in healthcare (What is quality?), applying quality improvement methods and tools (How to improve quality?), measuring performance through indicators and evaluation mechanisms (How to measure quality?), and sustaining excellence by fostering a culture of quality and patient-centered care (How to sustain quality?). Through this approach, participants will acquire the knowledge and practical skills necessary to effectively manage, improve, monitor, and sustain quality within healthcare organizations.

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Modules

- 1 Introduction to Quality Management in Healthcare
- 2 Quality Improvement Tools and Methods
- 3 Performance Measurement and Continuous Improvement
- 4 Patient-Centered Care and Quality Culture

Instructor: Dora Dib

Modality: On-Site, Campus of Medical Sciences, Saint Joseph University of Beirut

Dates: 13, 14, 16, 20 and 21 October 2026 from 4:30 to 8:30 PM