

## Exit Survey 2022-2023

As part of its satisfaction surveys, USJ has conducted a survey among its future graduates 2022-2023 to evaluate their academic progress before graduation and to understand their future plans and career paths.

The purpose of the survey is to gather insights aimed at improving the quality of its services and skill-supply.

The survey was administered via the Internet between between May and July 2023, among a population of 1868 students. 384 students responded to the survey, giving a response rate of 20.6%.

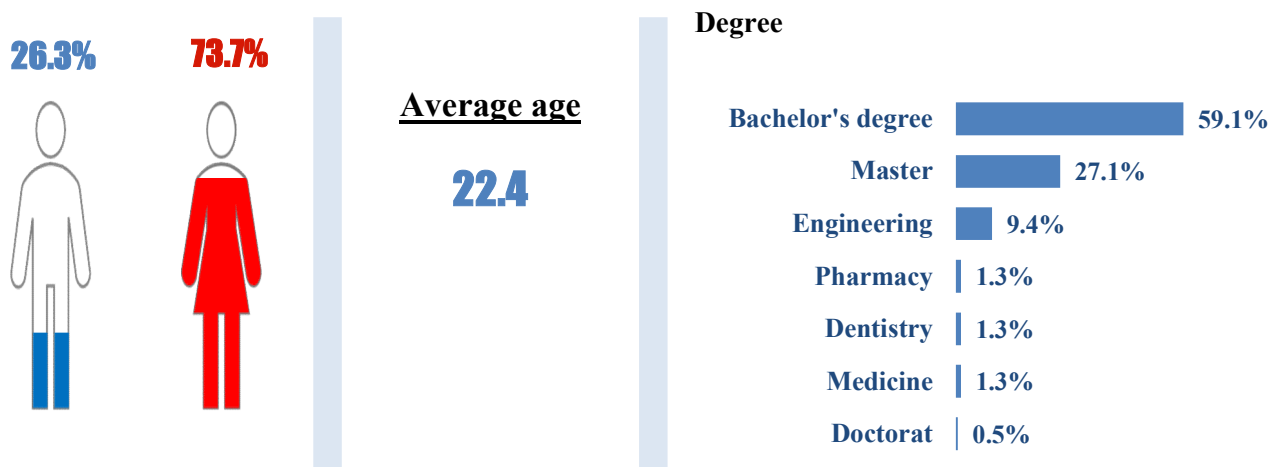
The tested and validated online questionnaire contained 45 questions covering satisfaction with the academic experience, accompanying policy, evaluation of USJ services and facilities, the Career and Placement Office of USJ and future prospects.

Responses to open ended items (qualitative data) were grouped into themes and coded to facilitate quantitative analysis.

### All faculties / institutions

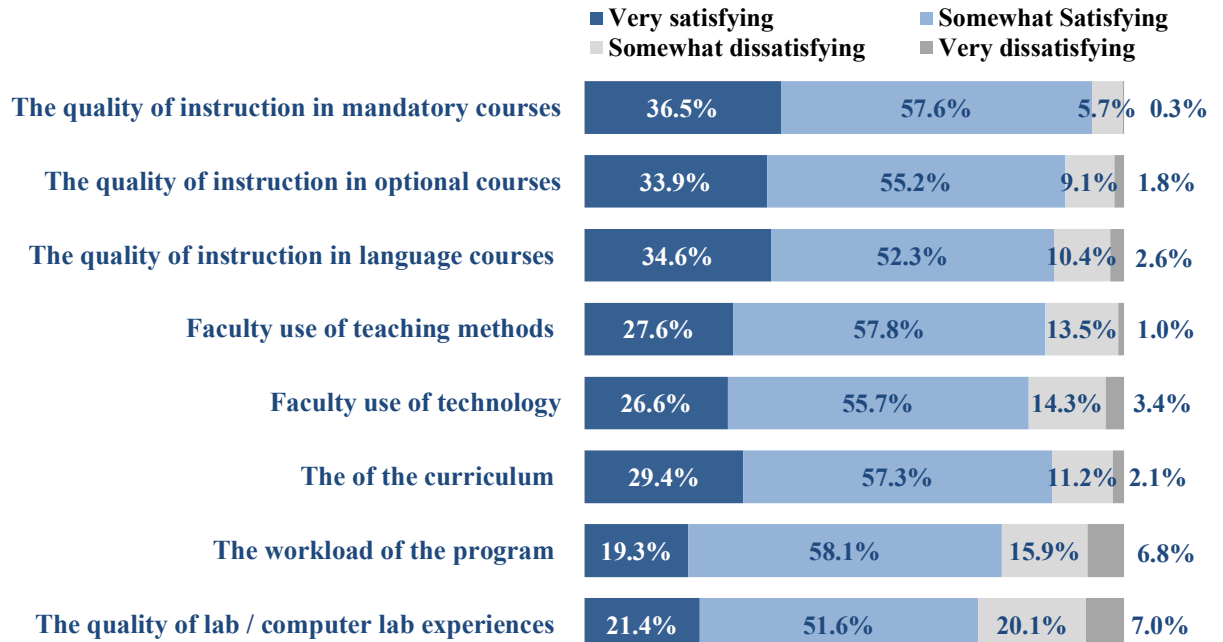


*Methodological note: percentages are calculated excluding non-response*

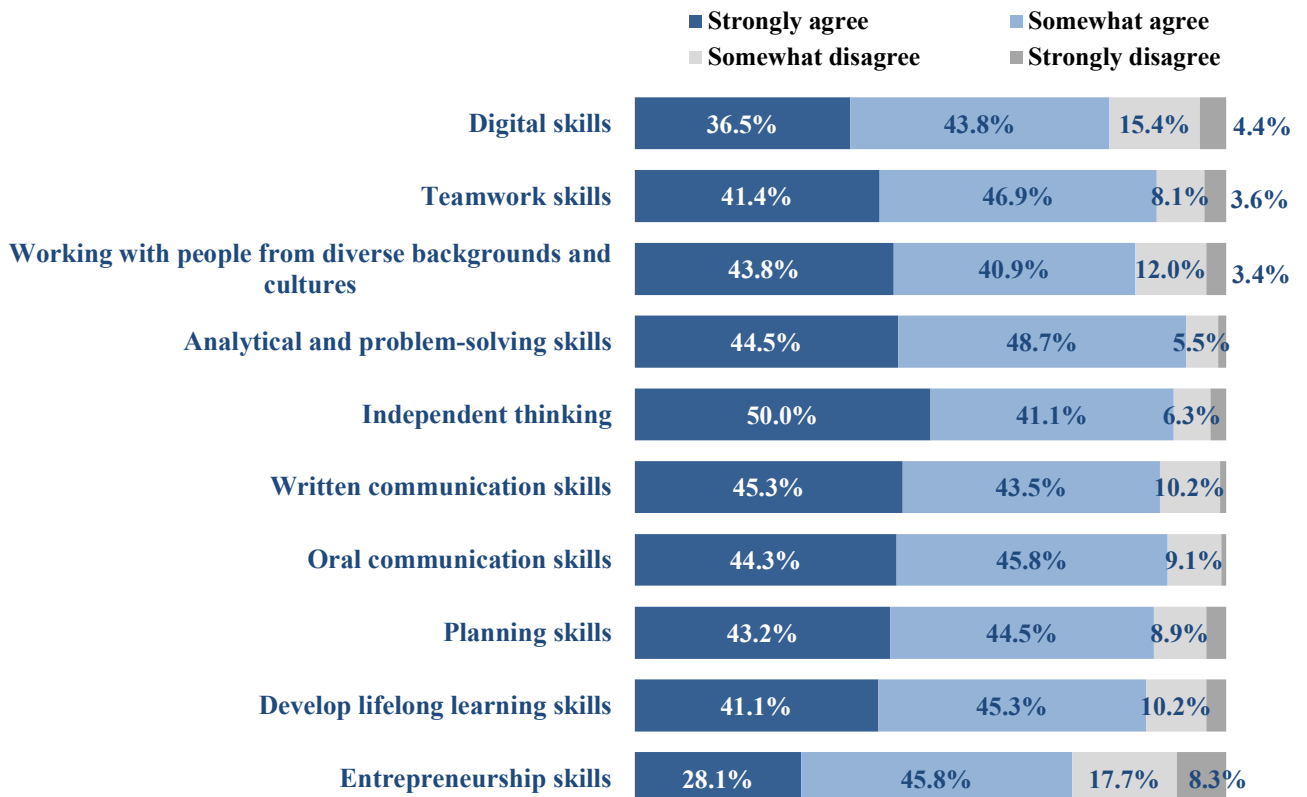


## I- Satisfaction with the academic experience

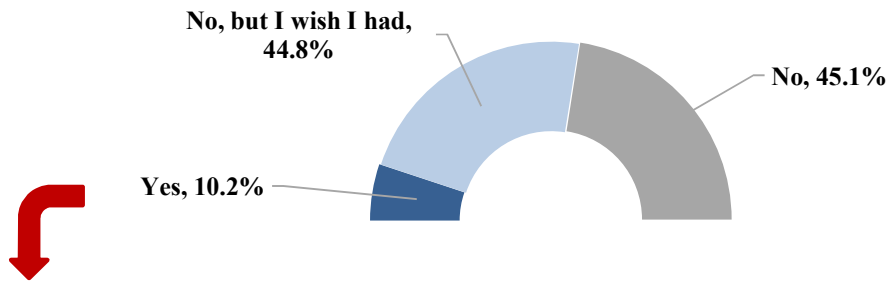
Assessment of the following aspects of your experience at USJ:



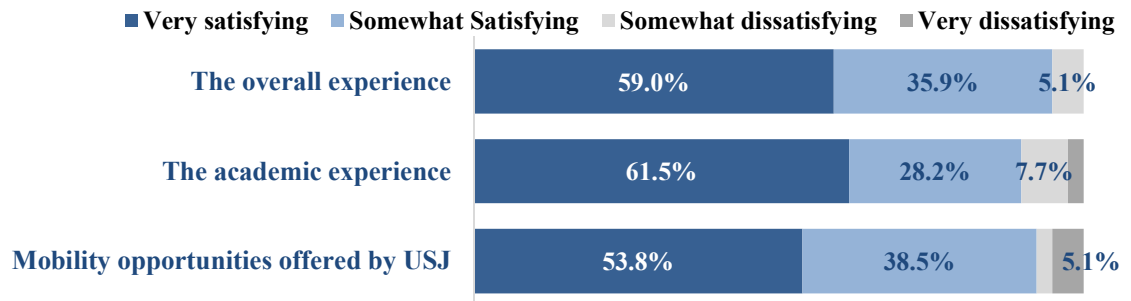
To what extent do you agree that your education at USJ helped developing and improving these skills:



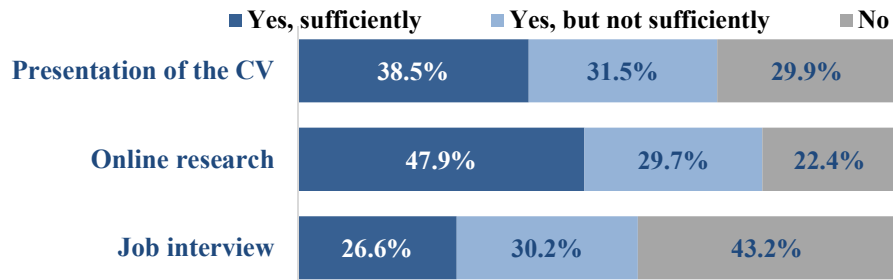
## Did you study abroad as part of the exchange program or a students' outgoing mobility period?



### Degree of satisfaction during your exchange program



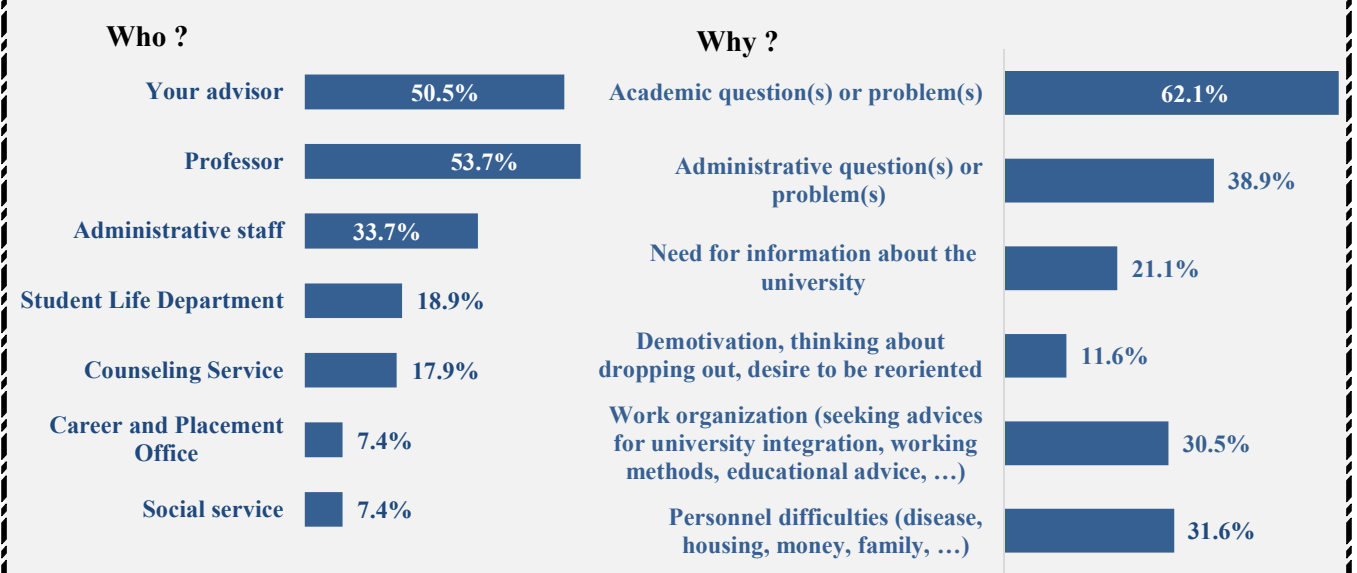
## Have you been sufficiently trained at USJ in the following job search techniques?



## II- Accompanying policy

**49.5%** of respondents indicated that their institution (faculty, institute or school) had assigned support for them

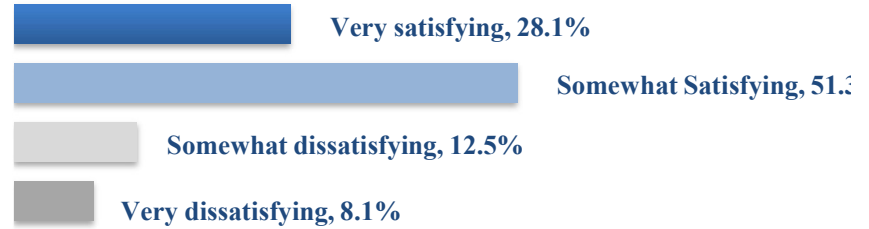
**24.7%** of respondents sought support at USJ



**Assessment of the following aspects of your experience at USJ:**

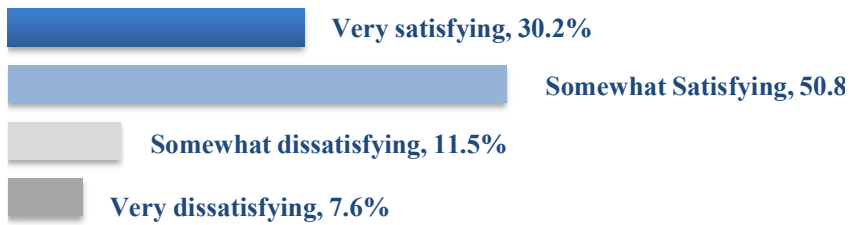
**The quality of advice and academic guidance**

(Motivation, Orientation, Work organization: working methods, educational advice, Personnel difficulties, etc.)

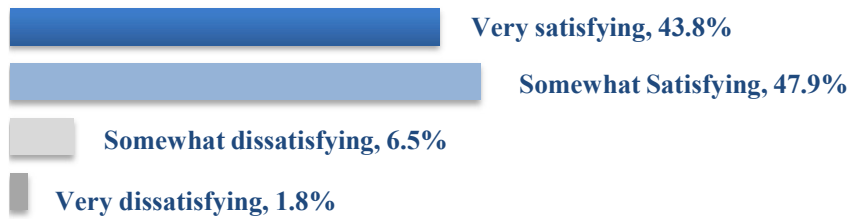


**The quality of advice and administration guidance**

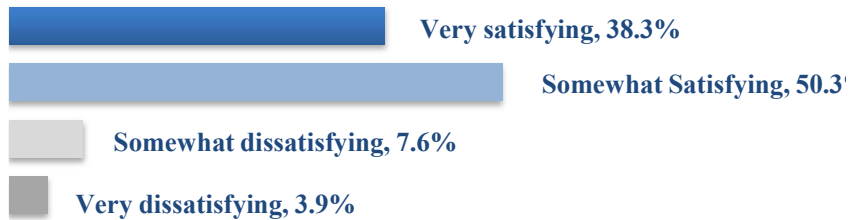
(Administrative question(s) or Problem(s), information about the university, etc.)



**Availability & interaction with teaching staff**



**Availability & interaction with administrative staff**

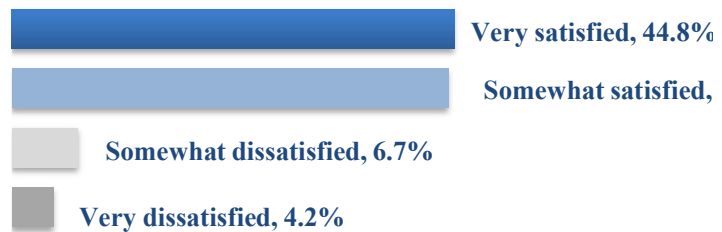


**III-Evaluation of USJ Services and Facilities and Overall satisfaction**

**50.5%**

of participants benefited from a financial aid at USJ based on social criteria

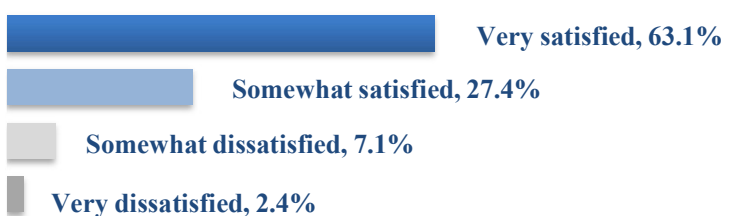
**Degree of satisfaction**



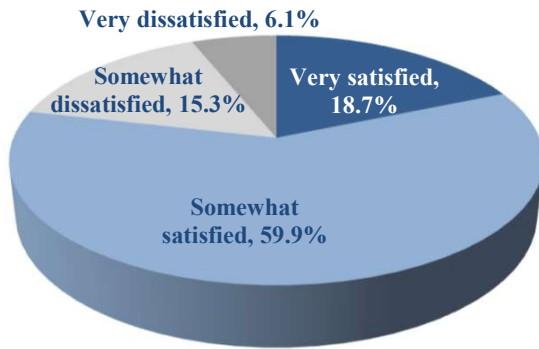
**25.7%**

of participants benefited from a scholarship granted by USJ on the basis of non-social criteria

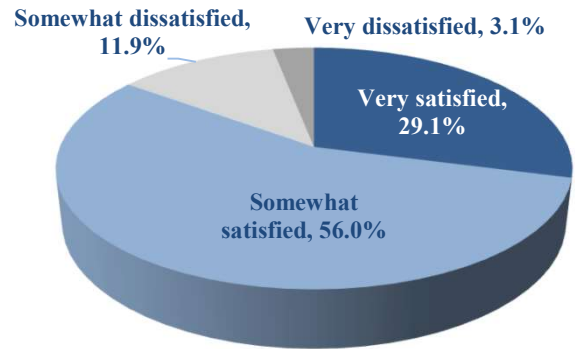
**Degree of satisfaction**



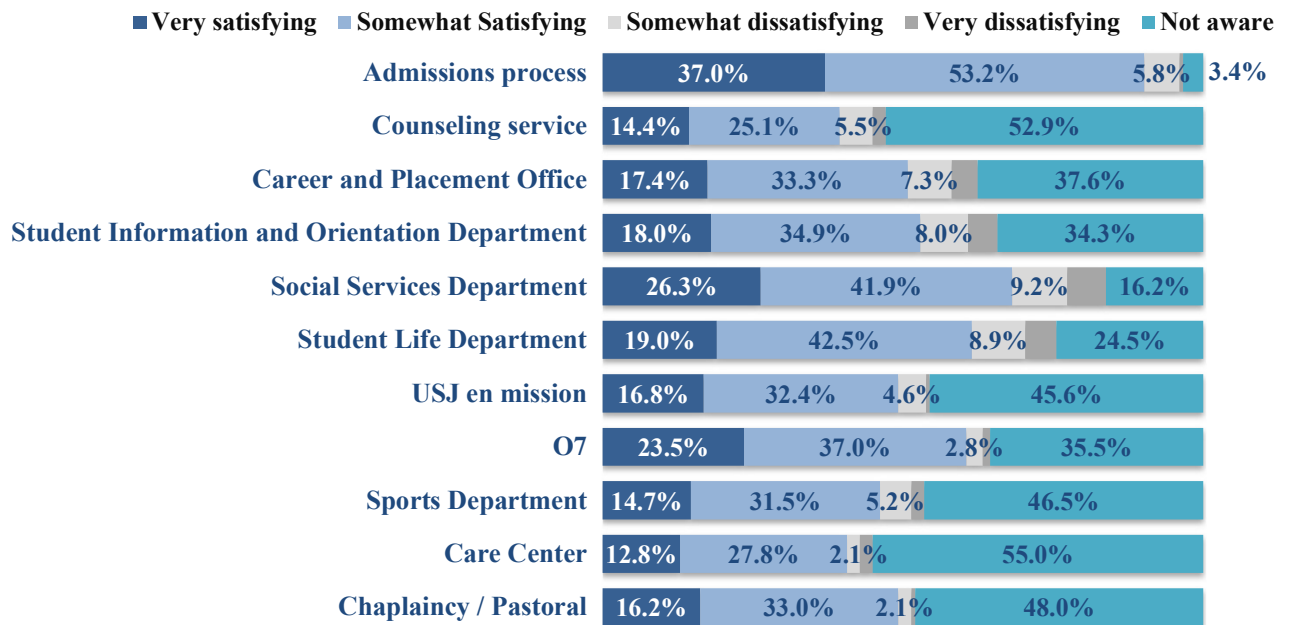
Overall, are you satisfied with the tuition fees at USJ in relation to the quality of teaching?



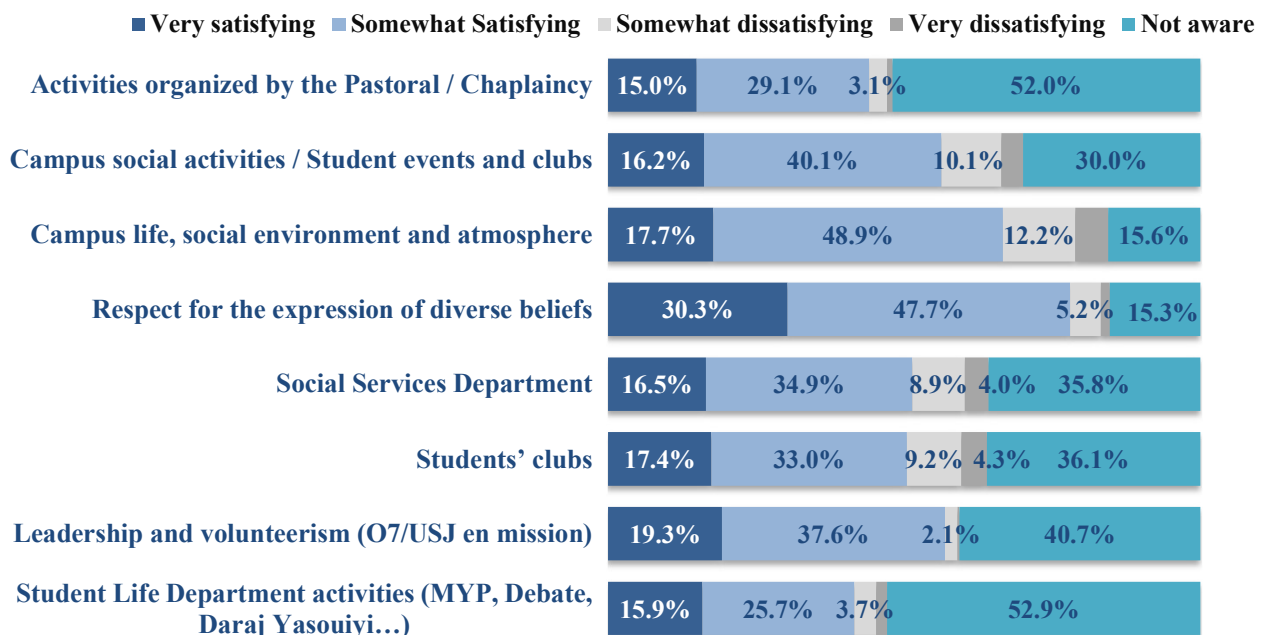
Overall, are you satisfied with the tuition fees at USJ compared to those of other universities?



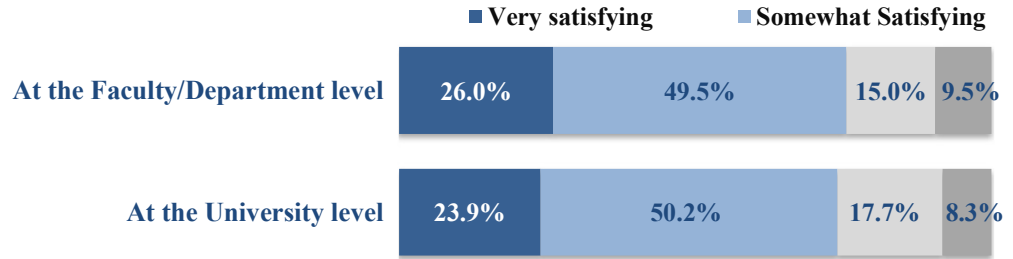
How would you rate the quality of USJ services?



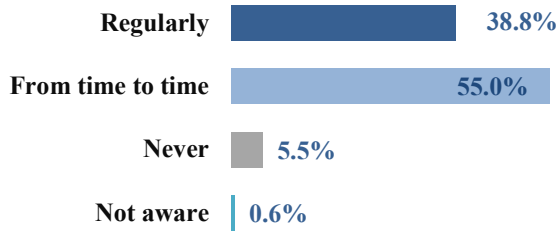
Please rate each of the following aspects of your student life experience at USJ:



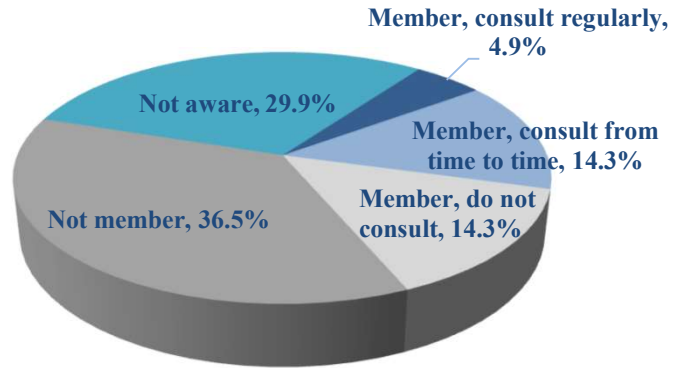
**Are you satisfied with the level of student's involvement in the decision-making process?**



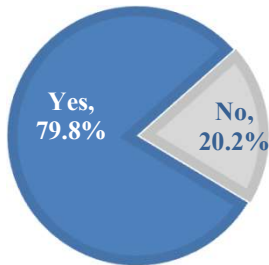
**Do you visit the website of USJ?**



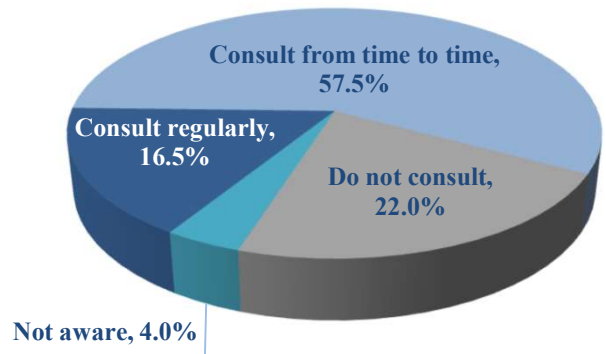
**Member of the USJ Alumni interactive platform**



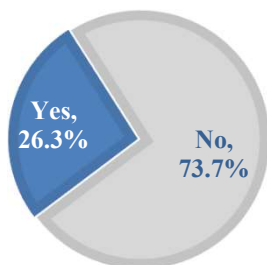
**Do you follow USJ pages and accounts on Social media (Facebook, LinkedIn, Twitter, YouTube, Instagram, ...)?**



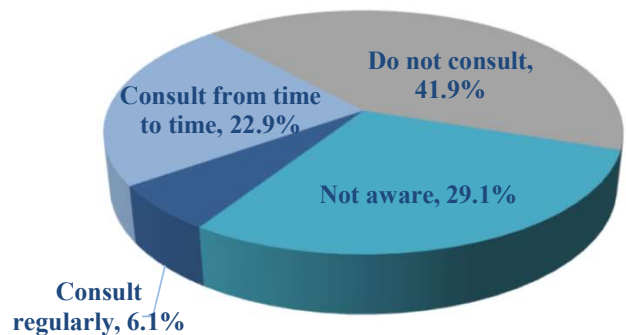
**How often do you visit USJ pages and accounts on Social media?**



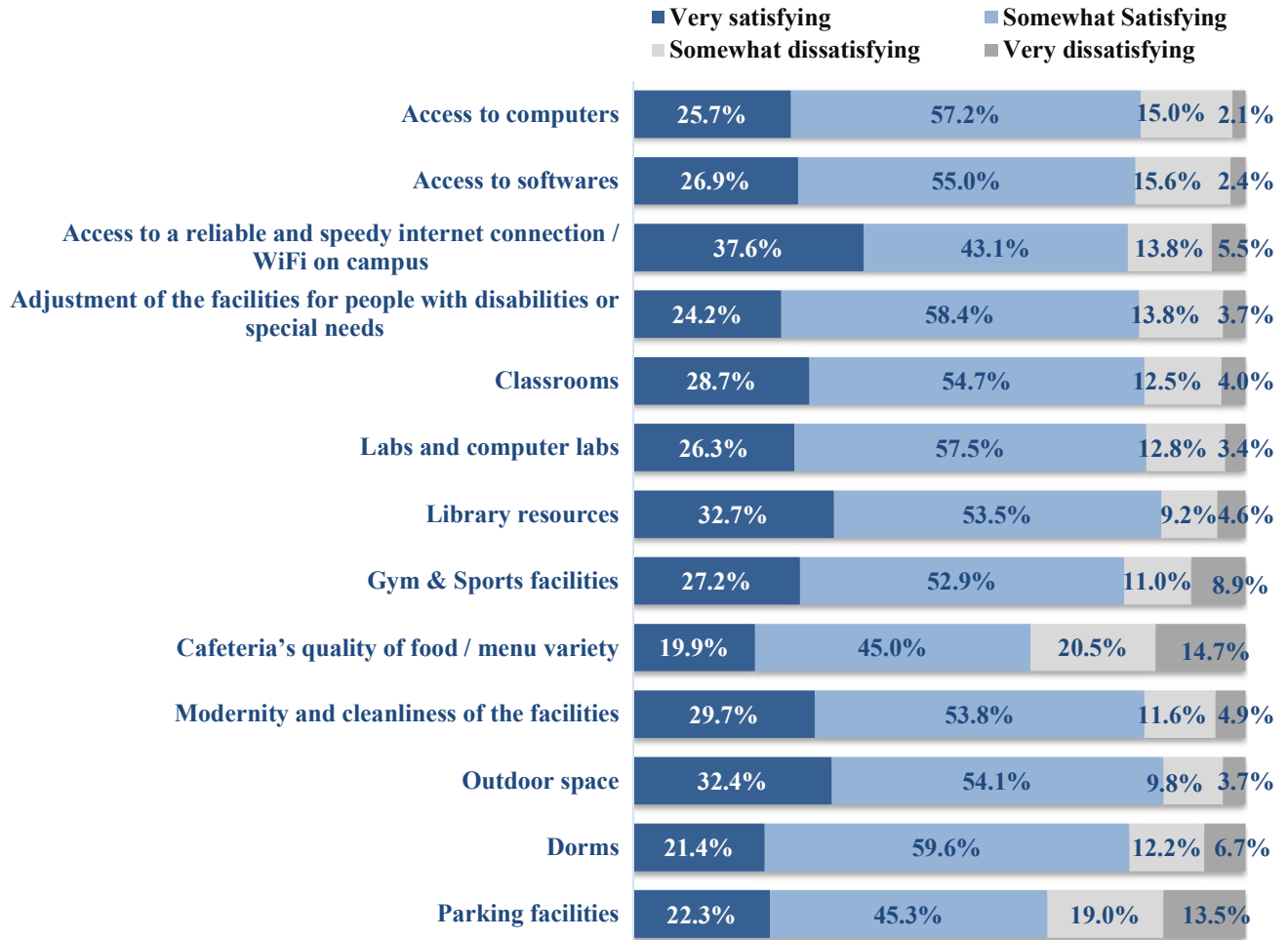
**Do you follow the Alumni social networks pages and accounts on Social media (Facebook, LinkedIn, Twitter, YouTube, Instagram, ...)?**



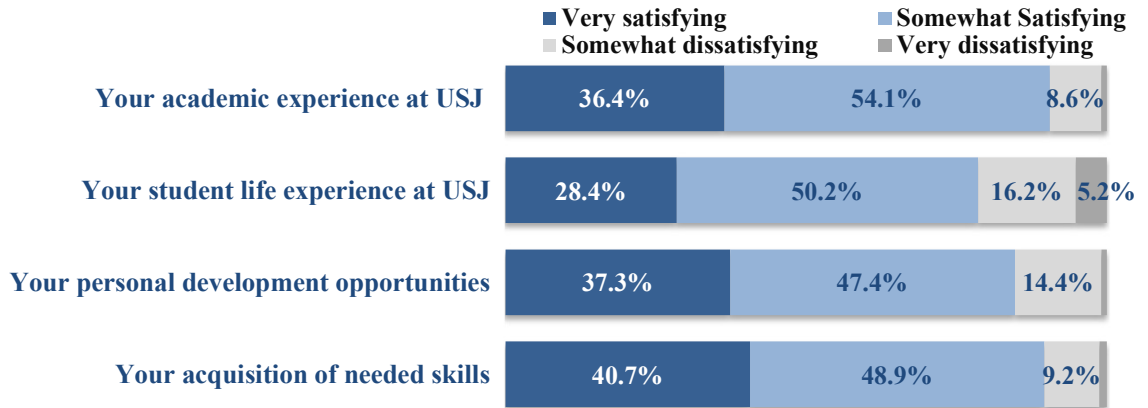
**How often do you visit the Alumni social networks pages and accounts on Social media?**



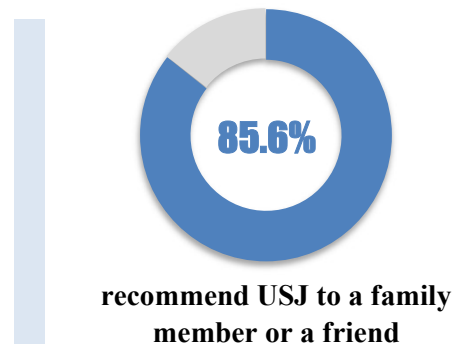
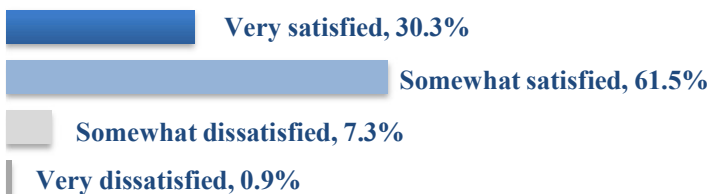
### How would you rate the quality of USJ facilities?



### Overall, how would you rate the quality of:

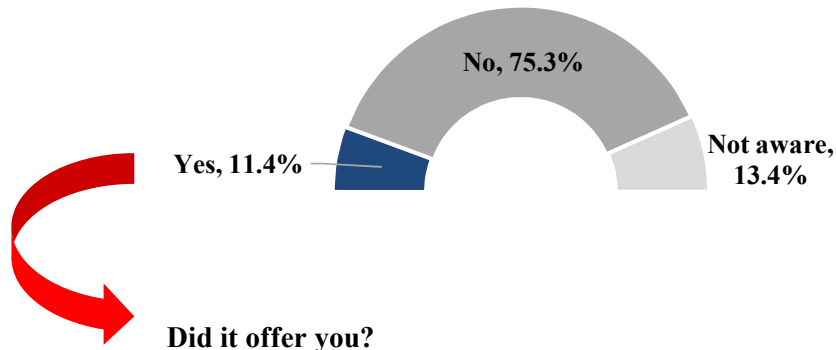


### Overall, how satisfied have you been in USJ?

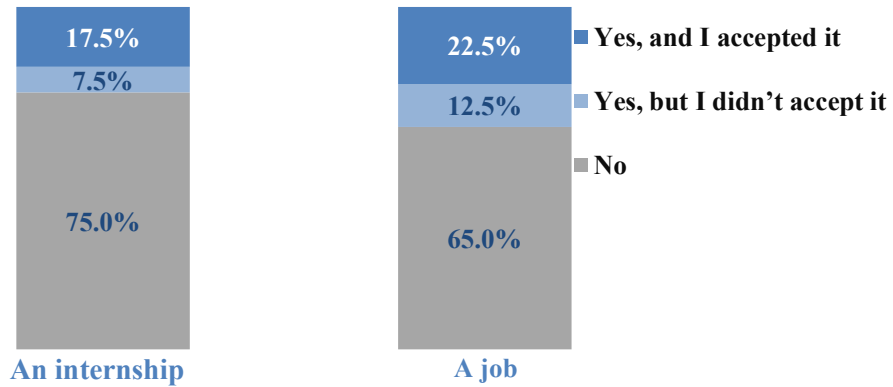


## IV- Career and Placement Office of USJ

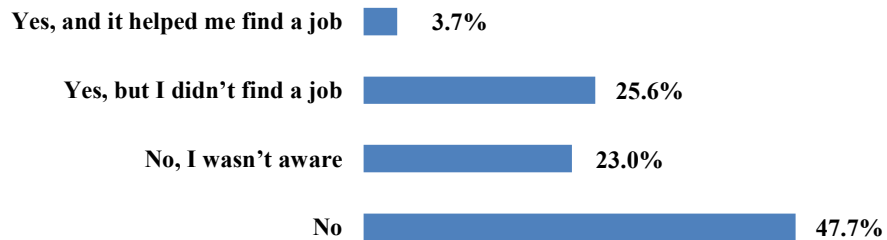
Have you had any contact with the Career and Placement Office of USJ?



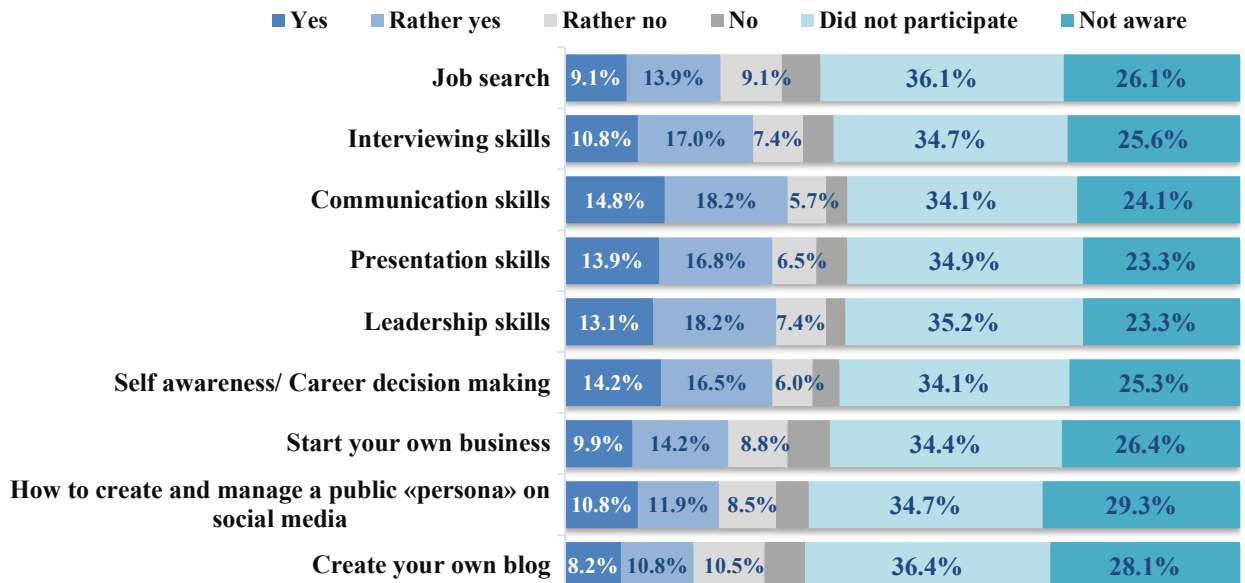
Did it offer you?



Did you participate in the Job Fair organized by the office?

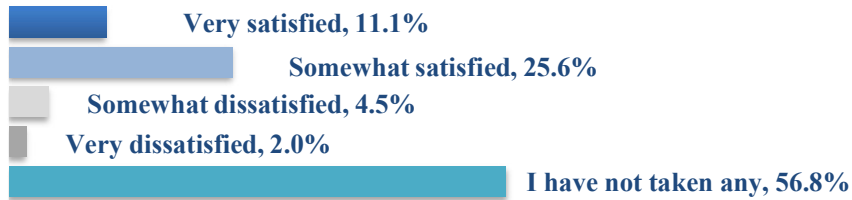


Did you participate in the workshops organized by the office, and to what extent were they useful?

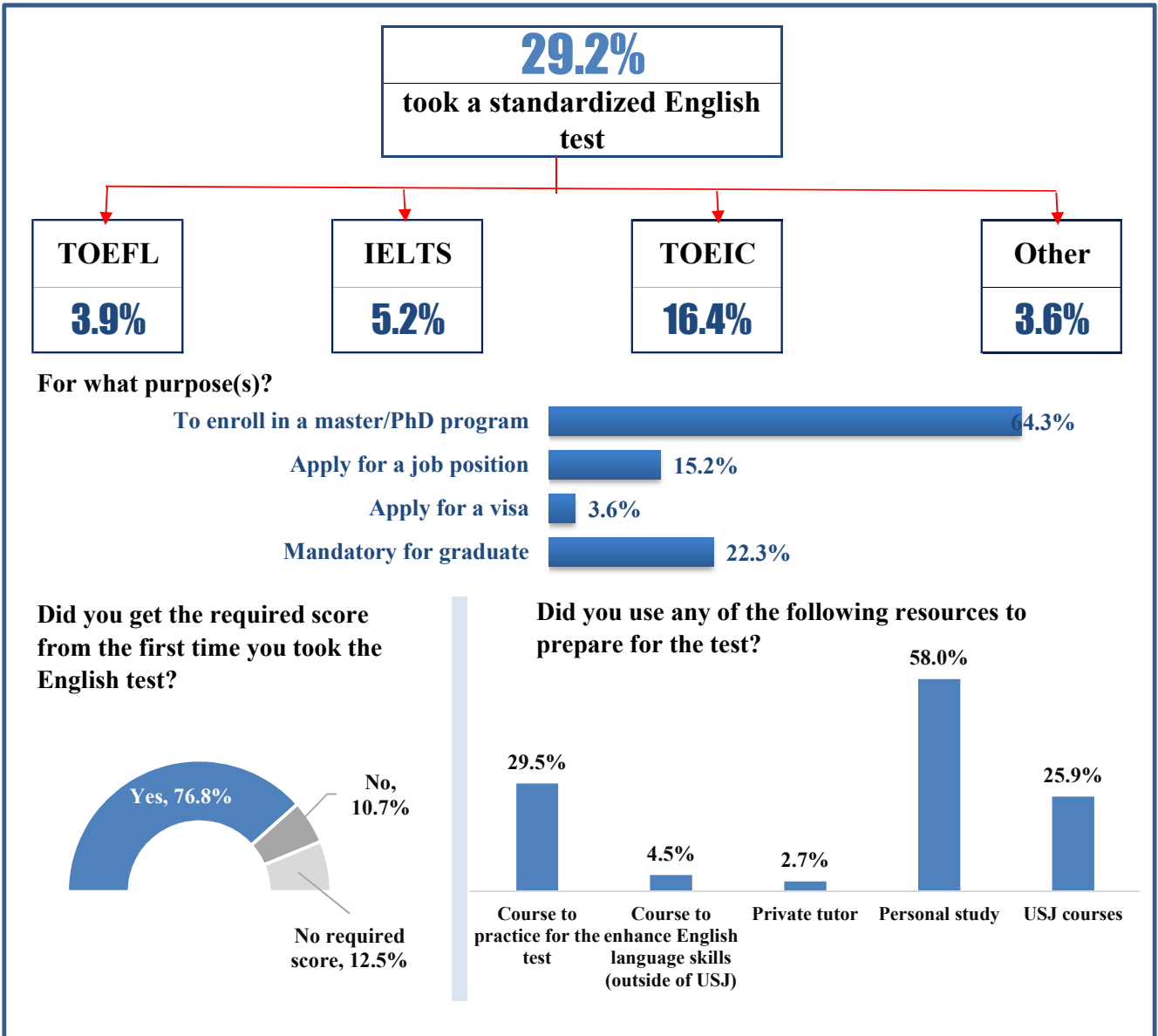




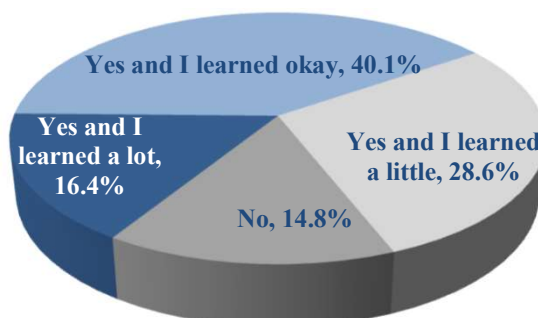
**Overall satisfaction with training courses at the USJ Career and Placement Office:**



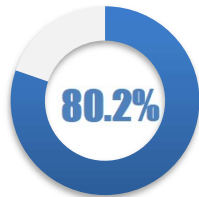
**V- Studying English**



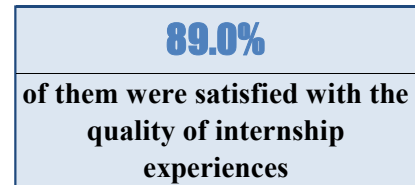
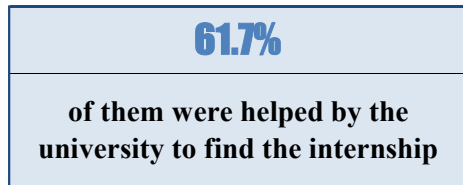
**Did you take English language courses at USJ and how do you rate your learning?**



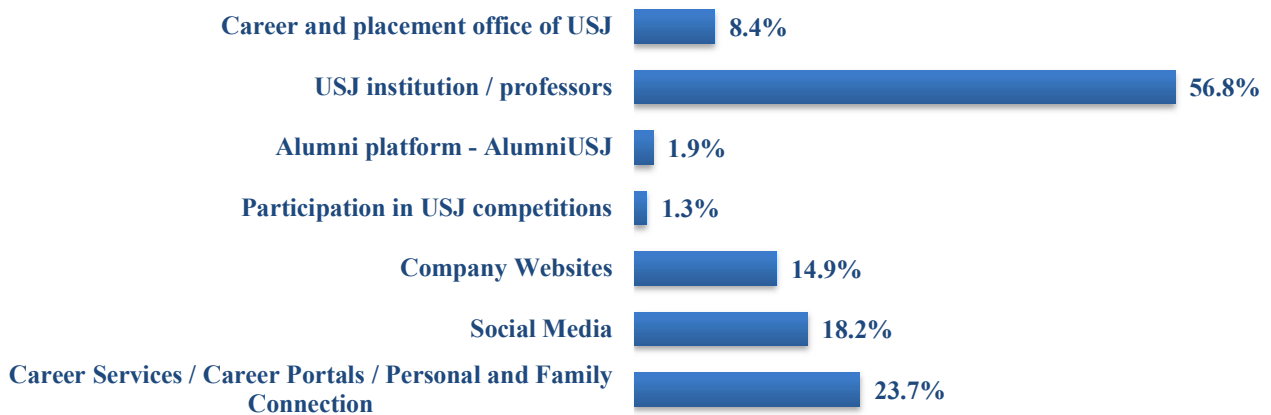
## VI- Internship



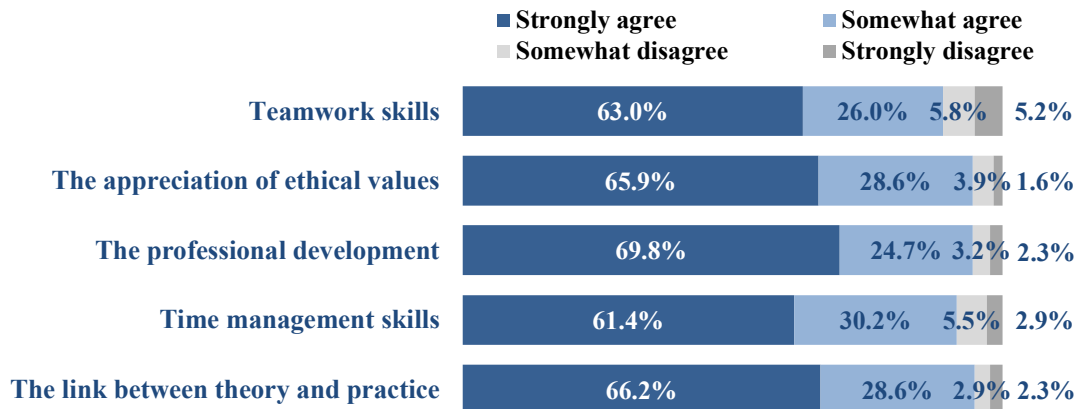
of respondents did an internship during their studies at USJ



### Channel of access to internship

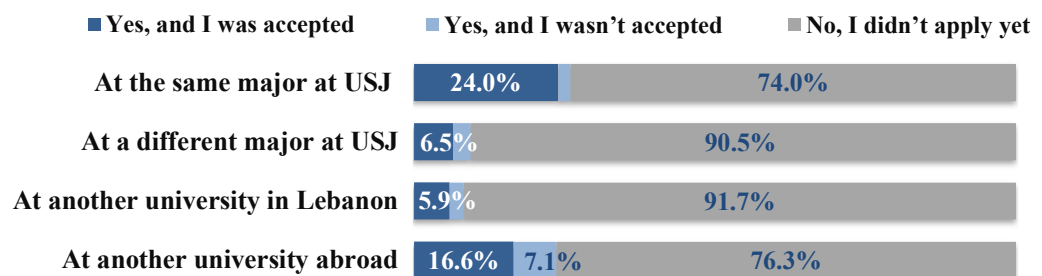


### The internship experience has helped to improve:

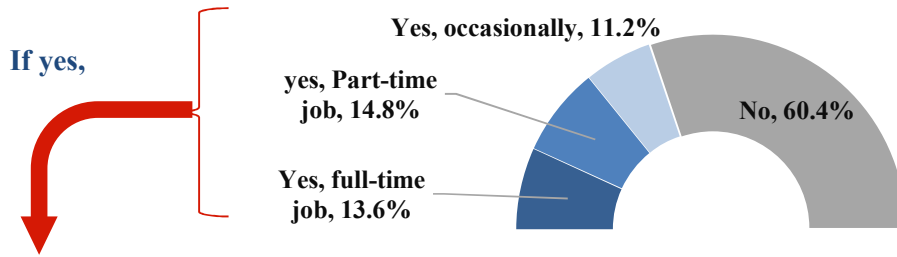


## VII- Future Prospects

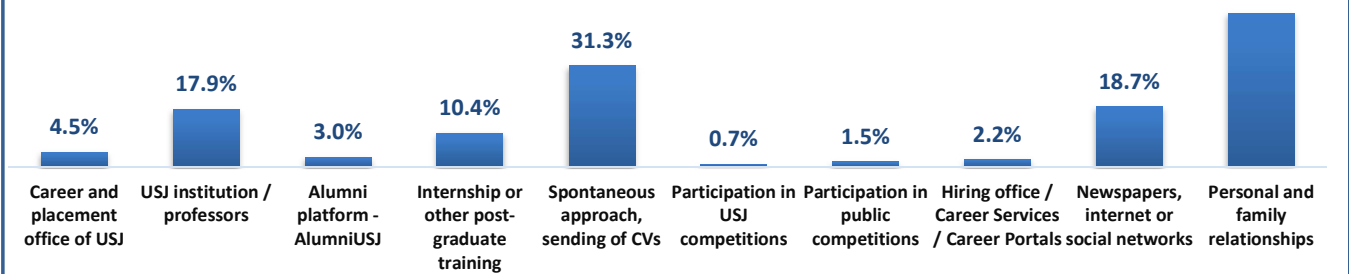
Have you applied to a graduate program (or graduate / post-graduate program for current graduate students)?



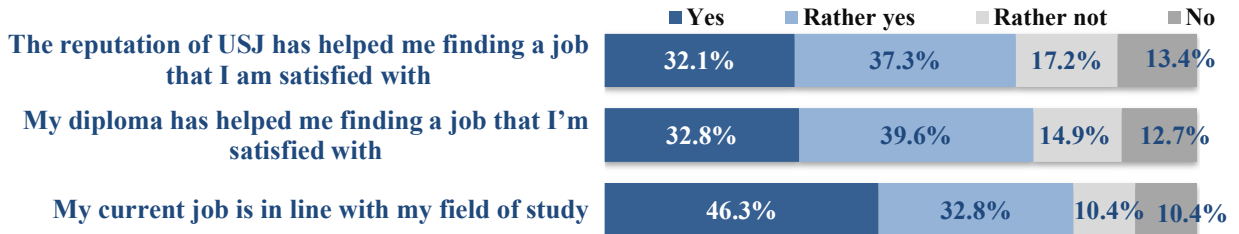
## Do you have a paid job?



## Channel of access to your job

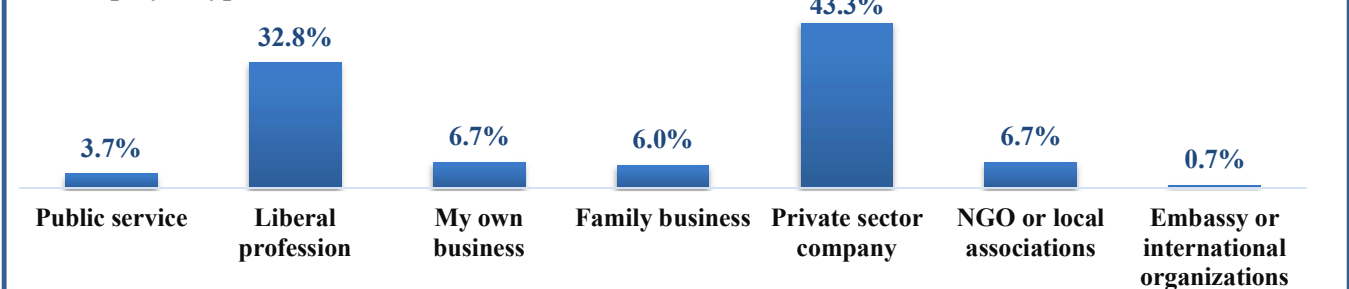


## To what extent do you agree with the following statements?

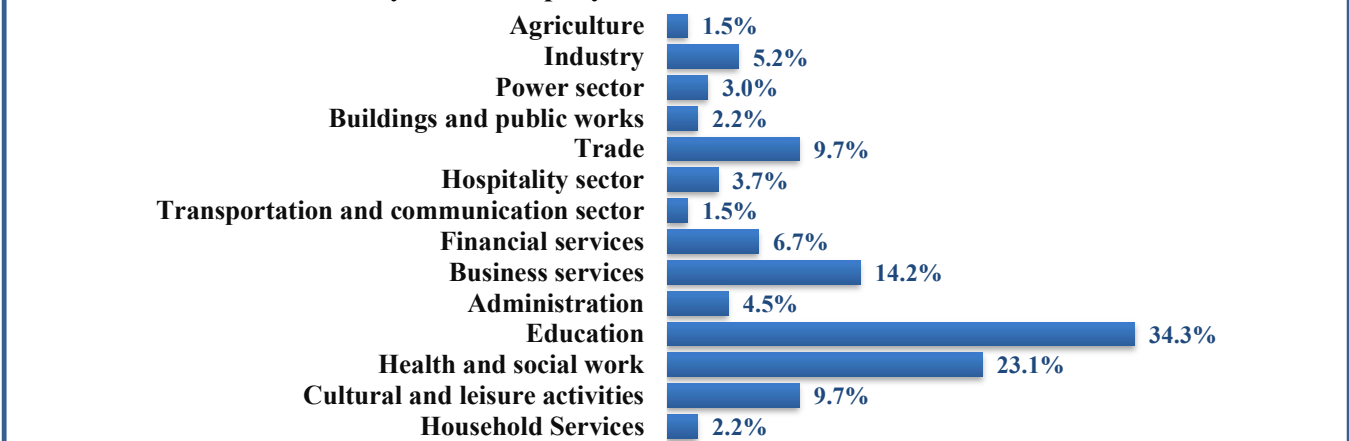


## Characteristics of the organizations that employ our our graduate students

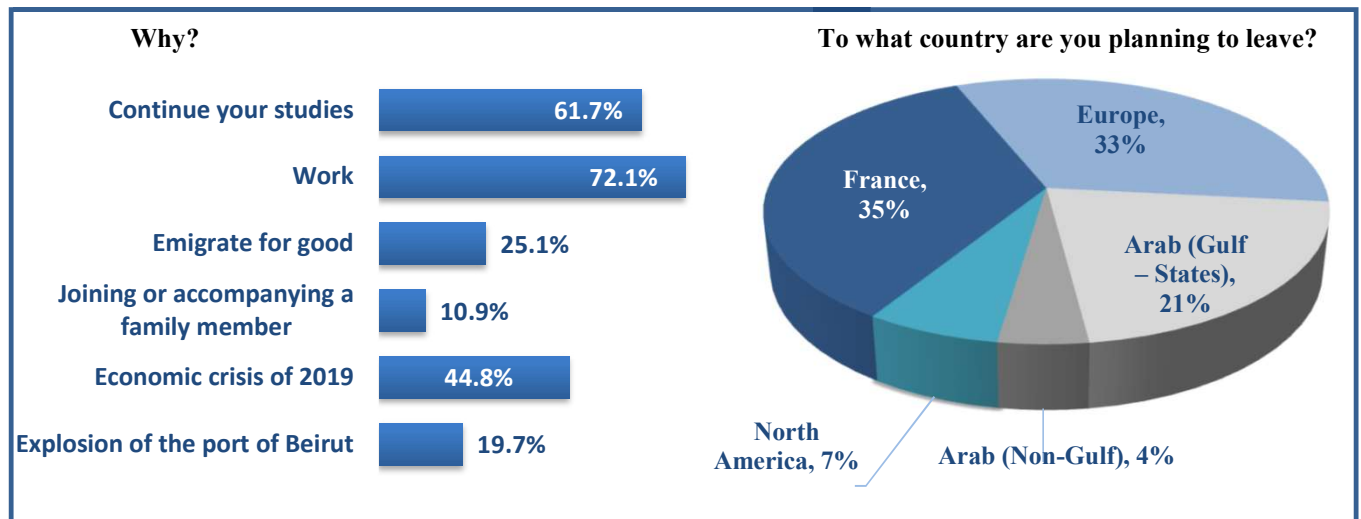
### Employer type:



### Sector of economic activity of the company:



# 54.1% of respondents are considering leaving Lebanon



## Propositions and comments

