

Saint Joseph University of Beirut

Faculty of Educational Sciences

PhD Dissertation Guide

Faculty of Educational Sciences

2020-2021



Preface

The PhD journey is a process of self-discovery rich in scientific information. It enhances the researcher's mental capacities, producing new concepts, evoking problems and investigating issues via an empirical and reflective methodology. It contributes to knowledge advancement and eventually defended in front of an academic jury.

This dissertation guide has been devised by the Faculty of Educational Sciences (FSEdu) at St Saint Joseph University of Beirut (USJ) to assist doctoral candidates throughout their journey from the moment they register until they defend their studies. The guide will support candidates in theory and practice by being the main methodological reference for conducting educational studies.

This guide comprises the following chapters.

The Program of doctoral studies

- 1.1 Doctoral program
- 1.2 Doctoral school of human sciences (EDSH)

1. Supervision of dissertations

- 2.1 Dissertation Director's role
- 2.2 PhD candidate's role

3. Ethics committee

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5. Dissertation structure

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- 6.4 Dissertation publication

7. Presentation norms

1. Program of doctoral studies

The doctoral program extends over a period of 6 semesters. The candidate has to register every semester in the FSEdu. The candidate cannot suspend his/her registration except after he/she obtains the approval of the Dissertation Director and the Faculty Dean. This can only be done as of the 7th semester, supported by the candidate's valid justification for the suspension request.

Doctoral program

- The doctoral program is made up of 180 credits extended over 6 semesters. At the beginning of every academic year, the doctoral candidate submits a research progress report, to be signed by the Dissertation Director to validate the candidate's registration.
- In parallel to writing the dissertation, the doctoral candidate must complete 12 credits 6 of which are seminars given at the Faculty, and the other 6 are usually required by the Doctoral School of Human Sciences (EDSH).

1.1 Doctoral school of human sciences

- The Faculty of Educational Sciences collaborates with the EDSH.
- The 6 credits set by EDSH cover various research activities, such as seminars, conferences, etc. (Please check the EDSH Guide, found on USJ's website, for further details).
- In case a doctoral candidate decides to suspend their participation in the PhD program, a written letter to this effect has to be submitted to the Faculty.



• When the PhD candidate defends their dissertation, a copy of the result, the jury's report, and a copy of the research proposal will be submitted to EDSH.

2. Supervision of dissertations

Each doctoral candidate is appointed a Dissertation Director. The candidate can also receive support from the Research Laboratory Director and/or other professors who are experts in the candidate's particular field of study. Necessary appointments need to be made in advance.

2.1 Dissertation Director's role

- The Dissertation Director guides the doctoral candidate throughout the PhD journey, encouraging the candidate to be autonomous. The Dissertation Director will hold regular meetings with the doctoral candidate.
- The Dissertation Director is an expert in research. He\she unconditionally assists the candidate at both the conceptual and methodological levels The Dissertation Director will orient the candidate towards choosing appropriate sources at the beginning of their work.
- The Dissertation Director is usually assigned by the Research Laboratory Director after getting the Dean's approval. The Dissertation Director signs a Consent Letter, agreeing to accompany the candidate until the completion of the dissertation.
- The Dissertation Director will send the candidate's research file to the Ethics Committee requesting its approval.
- The Dissertation Director is in charge of the study's quality. He/she will submit a report ensuring that the work is up to the required level to grant the candidate the permission to submit their final draft.

2.2 PhD candidate's role

- The doctoral candidate will work seriously adhering to the timeline that has been set with the Dissertation Director.
- The candidate will submit quality work with regards to the structure, the content, and the language of the dissertation while adhering to the Dissertation Guide.
- The candidate will remain in communication with the Dissertation Director and must abide by his/her directives.



2. Ethics Committee

The Dissertation Director will submit a research file for each PhD candidate to the Ethics Committee. The file includes the following.

3.1 Ethics Letter

- An introductory paragraph declaring that the candidate will respect the Ethics' Committees remarks.
- A summary of the research project: general information related to the study, justification for the relevance and choice of the study, and the objective of the study.
- An introduction of the adopted research methodology, research method, design, sample (target sample and its population, sampling technique and selection process), data collection method (research instruments), work progress, and a tentative timeline.
- A copy of the research proposal.

3.2 Consent form

The consent form includes the following.

- Title of the study, names of the persons who might help in data collection, purpose, and modality of participation, clarifying whether their involvement is free of charge, or whether they are getting transportation fees in exchange for their work.
- Participation conditions i.e. selection criteria and the description of the elements that encourage the potential participants to willingly volunteer in the study, respect for the liberty of the participants, information comprehension modalities, possible procedure in case a participant is unable to give voluntary consent.
- Commitment to respect the confidentiality of information.
- The field approvals needed to conduct the study.

4. Dissertation proposal

The dissertation proposal is usually made up of 30 to 35 pages. It is usually defended within 2 semesters upon the initial registration in the doctoral program.

4.1 Dissertation proposal content

The aim of the proposal is to specify the topic, the theoretical axes, and the approach of the study. The proposal suggests a work timeline and provides an initial list of references. The proposal contains the following.



- Provisional title
- Introduction:
 - \checkmark The topic
 - ✓ Background information about the topic
 - \checkmark Research problem
 - ✓ Purpose of the study
 - ✓ Research question and/or other questions derived from it
- Theoretical/conceptual framework
- Tentative hypotheses and, or questions
- Research methodology
- Dissertation's provisional plan
- Provisional work timeline
- List of references following the latest edition of the American Psychological Association (APA) Style

4.2 Dissertation proposal defense

- The dissertation proposal cannot be defended except after the PhD candidate finishes the 6 credits allocated to the seminars that are usually offered by the Faculty. These seminars are offered during the first two semesters of the doctoral program.
- The dissertation proposal can be defended upon the written approval of the Dissertation Director.
- The defense is open to the public and it is usually announced one week ahead of time.
- The jury is made up of at least three individuals: the Dissertation Director, Co-director (if there is one), Reader, and President of the Jury.
- After the defense, the President of the Jury submits a written and signed report to the administration.
- A copy of the President of the Jury's report and a copy of the proposal, and the proposal on a CD are submitted to the administration.

4.3 Dissertation proposal evaluation

• The PhD candidate must obtain a minimum of 14 over 20 in order to proceed with their doctoral study. The candidate who gets a grade between 10 and 13 is granted a second chance to defend his/her proposal based on the jury's comments. Another defense date is assigned. In case the second defense is unsuccessful, the candidate is given a last chance to fix the proposal.



17 and above	Excellent	The document does not need any modification.
16 - 17 / 20	Very good	The document needs slight modifications
14 - 15 / 20	Good	The document needs major modifications.
12 – 13 / 20	Fair	The document needs drastic changes and it needs to be rewritten.
10 - 11 / 20	Weak	Another defense is needed.

5. Dissertation structure (suggested model)

The dissertation must be made up of 250 to 300 pages, excluding the list of references and appendices. It is divided into 6 parts.

5.1 Introduction

- Topic introduction: background information, related studies in the field...
- Problem statement
- Purpose of study
- Research question and/or sub questions
- Overview of methodology
- Significance of study
- Limitations
- Summary of the content of the chapters that will follow

5.2 Theoretical/conceptual framework (Literature Review)

- Definitions of concepts and terms
- Identification of the various theories related to the problem statement
- Synthesis/Summary of the various theories that make up the framework
- Relevant empirical studies
- Main theories utilized when discussing results
- Derivation of hypotheses from the theoretical framework and literature review
- A summary of what has been discussed to tie the knots between the problem, the theoretical framework, and the research questions and/or hypotheses.

5.3 Research methodology

- Approach and design
- Population/sample/participants: sampling technique
- Operational definitions of the variables
- Data collection tools and procedures
- Data analysis techniques



5.4 Results

- Presentation of results, using statistical graphs, visuals, and tables where applicable
- Synthesis of results related to the problem statement and research questions

5.5 Analysis and discussion of results

- Interpretation of results
- Discussion of results in relation to relevant theories and previous studies
- Verification of hypotheses and/or addressing research questions

5.6 Conclusion

- Synthesis: problem statement, discussion, and highlights of the most important points.
- Future suggestions and recommendations

6. Dissertation submission and defense

Before being submitted, the dissertation is usually uploaded on Turnitin for plagiarism detection. In case the work is plagiarized, the dissertation cannot be submitted.

6.1 Dissertation submission and the reports of the jury members

- The candidate submits the final dissertation after getting the Dissertation Director's approval, which has to be documented via a written report. This report is emailed to the Research Laboratory Director, confirming that the dissertation can be defended.
- Once the Dissertation Director submits their report, a copy of the dissertation is usually sent to two professors; one of them cannot be an USJ faculty member, and the other must be an expert in the discipline at hand.
- The defense can only take place if the readers' reports are favorable.
- In case there are comments, the doctoral candidate must take them into consideration and do the necessary changes to the dissertation.
- The readers either give their permission for the student to print the dissertation, or may tell the candidate that they have to reread it to prepare a new report.
- Once the readers grant their approval, a copy of the dissertation will be submitted to the Faculty requesting the formation of a defenses committee, and obtaining a specific date and time assigned for the defense.



6.2 Appointment of the jury

- The Research Laboratory Director assigns the defense jury taking into consideration the Dissertation Director's suggestions. The members of the assigned jury need to be approved by the Dean. The jury is made up of at least 5 members: the President of the Jury, the Dissertation Director, the Dissertation Co-director (in case there is one), and the other readers.
- It is preferable to have a jury member from another discipline to provide an external and objective review of the study.
- Once the readers receive the dissertation, they have ten weeks to read it. If any of them exceeds the deadline, the dissertation is retrieved and sent to another reader.
- To avoid any time delay, once the dissertation is sent to the readers, the other jury members will also receive it.
- During the defense, the President leads the defense and assigns how and when each jury member intervenes in the discussion.
- The President writes the final report, made up of 3 to 4 pages describing the defense session, the suggested jury's recommendations, and the obtained grade and rank. The deadline for submitting the final report is one month from the defense, and copies of it are sent to the candidate, the Research Laboratory Director, and the Dean.

6.3 Dissertation defense

- Before the defense takes place, the doctoral candidate has to submit to the Faculty a CD containing the dissertation's summary (5 to 8 pages), the study's keywords in Arabic, English, and French, and the candidate's published article (10 to 15 pages).
- The candidate has to fill Shamaa's form, available at the administration, prior to the defense.
- The Research Laboratory Director sets the date of the defense after consulting with the Dean. The defense usually takes place within a maximum of two months of the submission. The Doctoral School is usually notified of the defense date and the names of the jury members. The defense is a public event and it is usually announced a week ahead of time.
- The defense session starts with the opening word of the President of the Jury, followed by the candidate's 20-minute PowerPoint presentation of the study without being interrupted by the jury members.
- Each jury member intervenes for 20 minutes, giving comments and asking the candidate questions, receiving answers in return.
- The President of the Jury asks the candidate and the audience to leave the conference room. The jury members take 15 minutes to evaluate the study based on a preset rubric. The Dissertation Director presents their opinion without trying to influence the other jury members. The President of the Jury is in charge of finalizing the evaluation.



- The jury members approve of grade assigned to content and oral discussion, sign the meeting minutes and submit a copy to the Research Laboratory Director who shares it with Dean.
- The ranks are as such:

Distinguished with the jury's felicitation	The document does not need any modifications with minor editing.
Distinguished	The document needs slight modifications before editing.
Very Good	The document needs major modifications before editing.

- Once the jury has made its decision, the members ask the doctoral candidate and the audience to return to the conference room. The President of the Jury orally announces the jury's decision. A copy of the minutes, signed by the jury members, is shared with the Director of the Doctoral School.
- After the defense is over, the candidate has to provide the Faculty with two copies of the dissertation: a hard copy and an electronic copy on a CD. Moreover, the candidate has to include the jury's comments and the required corrections that have been proposed by the jury members. The candidate has a minimum of 15 days and a maximum of 3 months, as of the defense date, to do the required amendments.

6.4 Dissertation publication

In exceptional cases, the jury can advise the candidate to publish the dissertation. Any authorization to publish has to respect the following.

- Abide by the norms and ethics of the publication process
- Taking the jury's remarks into consideration.
- Adding the following to the published version: "This publication has been written to fulfill the requirements of a PhD study in the following [discipline]; it was defended at [faculty name and university name] on [day, month, year]. The personal opinions represent the author's opinions.
- Depositing a copy of the published dissertation at FSEdu.

Any violation of the above directives is punishable by prosecution.



7. Presentation norms

Adhering to the $6^{\text{th}}/7^{\text{th}}$ edition of the APA Publication Manual published in 2010 and 2020, the following norms have to be followed.

- The dissertation will be typed on white A4-size paper.
- The dissertation is printed only on one side of the sheet (i.e., recto only).
- The font size is 12-point.
- The typeface is Times New Roman.
- The line spacing is 1.5 between all text lines of the dissertation. The space is 1.5 after every line in the title, headings, quotations, references, and figure captions.
- "Indent the first line of every paragraph and the first line of every footnote. For consistency, use the tab key, which should be set at five to seven spaces or ¹/₂ inch" (p. 229).
- "Type the remaining lines of the dissertation to a uniform left-hand margin" (p. 229).
- "Do not justify lines; instead, use the flush-left style, and leave the right margin uneven, or ragged" (p.229).
- Start every chapter on a separate page without adding a white sheet before it.
- "Leave uniform margins of at least 1 inch (2.54 cm) at the top, bottom, and right of every page" (p.229); only the left margin is 3 cm for binding purposes.
- "The heading style consists of five possible formatting arrangements, according to the number of levels of subordination. Each heading level is numbered" (p.62); check Appendix B p.17.
- The opening pages are numbered in Roman numerals. The rest of the pages starting with the introduction, are numbered using Arabic numerals.
- Certain pages are calculated but without page numbers; they are the pages with "figures" (p. 229).
- The calculation of the dissertation's number of pages starts with the first page.
- "The running head is an abbreviated title that is printed at the top of the pages of a manuscript. The running head should be a maximum of 50 characters, counting letters, punctuation, and spaces between words. It should appear flush left in all uppercase letters at the top of the title page and all subsequent pages" (p. 229).
- The page number must be typed in the header, on the right side.
- In the footer and on the left side, add the following Fsédu-USJ.
- "Footnotes are used to provide additional content or to acknowledge copyright permission status. A content footnote should convey just one idea" (p.37)."
- "Use double quotation marks to enclose quotations in text. Use single quotation marks within double quotation marks to set off material that in the original source was enclosed in double quotation marks" (p. 92). Example of double quotation marks: according to Yurong (2017), « as theories of language and psychology have developed, new teaching approaches and methods have emerged to accompany them" (p.1); or it can be written



without integrating the name of the author into the sentence e.g. « as theories of language and psychology have developed, new teaching approaches and methods have emerged to accompany them" (Yurong, 2017, p.1).

• "In block quotations (40 or more words), do not use quotation marks for the quotation appears as a block on its own" (p.92); further, "start such a block quotation on a new line and indent the block about a half inch from the left margin. The space is 1.5 for the entire quotation, according to USJ. At the end of a block quotation, cite the quoted source and the page or paragraph number in parentheses after the final punctuation mark" (p.171). See the example below.

Co-presence does not ensure intimate interaction among all group members. Consider large-scale social gatherings in which hundreds or thousands of people gather in a location to perform a ritual or celebrate an event. In these instances, participants are able to see the visible manifestation (Purcell, 1997, pp. 111-112).

- "Many types of figures can be used to present data to the reader. The common types are graphs, charts, maps, and drawings" (p. 151). Moreover, tables are used as well. After the table of contents and on a separate page, a list of tables and figures must be presented. Check Appendix C (p. 15).
- The title page should be similar to Appendix A (p. 13).
- The fourth page usually contains the abstract and the keywords (5). "An abstract is a brief, comprehensive summary of the contents of the article; it allows readers to survey the contents of an article quickly" (p. 25). Its purpose is to attract the reader's attention. The abstract is made up of 250 words. It is found on a separate page entitled Abstract (centered). "Type the abstract itself as a single paragraph without paragraph indentation" (p. 27). Once the abstract is typed, list the keywords (5) under it.
- Under the English abstract and its respective keywords, type the French version of the abstract with its respective keywords.
- The list of references is usually done according to Appendix D (p. 16).
- A Commitment Letter has to be written to guarantee that the candidate will not plagiarize. See Appendix E (p. 20).



Appendix A: Title page sample



UNIVERSITÉ SAINT-JOSEPH ECOLE DOCTORALE « SCIENCES DE L'HOMME ET DE LA SOCIÉTÉ »

(Faculty)

(16 pts, bold)

DOCTORATE DISSERTATION

(14 *pts*, *bold*)

DISCIPLINE: [XXXX] (14 pts, gras)

SPECIALTY: [XXXX] (14 pts, bold)

Title of dissertation: (14 pts) (16 *pts*, *bold*)

Presented by 14 pts) [NAME and first name(s) of student] (16 pts, bold)

Supervised by: (14 pts) [NAME and first name(s) of Dissertation Director] (Title) (16 pts, bold)

(14 pts for what follows) Defense [day] [month] [year] The Jury is composed of:

[first name complete] [surname] (Title) President Reader

Reader

Member

Dissertation Director

Title and address of unit or laboratory of attachment where the dissertation was prepared (12 pts, bold)



Appendix B: Heading style

Seventh Edition (2.27)

APA Headings				
Level	Format			
1	Centered, Boldface, Title Case Heading Text starts a new paragraph.			
2	Flush left, Boldface, Title Case Heading Text starts a new paragraph.			
3	<i>Flush Left, Boldface Italic, Title Case Heading</i> Text starts a new paragraph.			
4	Indented, Boldface Title Case Heading Ending with a Period. Paragraph text continues on the same line as the same paragraph.			
5	<i>Indented, Boldface Italic, Title Case Heading Ending with a Period.</i> Paragraph text continues on the same line as the same paragraph.			

For example, in a scientific report following APA style, a report contains three sections: Method, Results, and Discussion. Each of these sections starts with level 1 headings:

Methods (Level 1)

Site of Study (Level 2) Participant Population (Level 2) *Teachers* (Level 3) *Students* (Level 3)

Results (Level 1)

Spatial Ability (Level 2) *Test One* (Level 3) Teachers with Experience. (Level 4) Teachers in Training. (Level 4) *Graduate Teaching Assistants*. (Level 5) *Test Two* (Level 3) Kinesthetic Ability (Level 2)



Appendix C: How to present figures and tables



Figure 1 Statut de pauvreté en 2002 selon le nombre de périodes passées en situation de pauvreté de 1998 à 2001, observatoire d'Antsirabe

	Incidence				Intensité			Inégalité		
		$\alpha = 0$			$\alpha = 1$			$\alpha = 2$		
	P ₀	σ^1	η^2	P1	σ^1	η^2	P_2	σ^1	η^2	N^3
Antsirabe										
1998	0,60	0,49	_	0,24	0,26	_	0,13	0,18	_	597
1999	0,67	0,47	-2,57*	0,27	0,25	-1,81	0,14	0,17	-1,14	599
2000	0,75	0,44	-5,48*	0,35	0,28	-7,27*	0,20	0,21	-6,90*	600
2001	0,68	0,47	-3,09*	0,29	0,26	-3,46*	0,16	0,18	-2,87*	600
2002	0,66	0,47	-2,26*	0,29	0,27	-3,18*	0,16	0,19	-3,00*	599
Marovoay										
1998	0,46	0,50	_	0,14	0,20	_	0,06	0,11	_	552
999	0,50	0,50	-1,34	0,17	0,21	-2,02*	0,07	0,12	-1,79	519
2000	0,35	0,48	3,60*	0,10	0,17	4,06*	0,04	0,10	3,28*	519
2001	0,20	0,40	9,68*	0,05	0,13	9,50*	0,02	0,07	7,34*	516
2002	0,24	0,43	7,70*	0,05	0,13	8,70*	0,02	0,07	7,35*	518

Tableau 1Indices FGT et test de différence de pauvreté sur les évolutions temporelles
Observatoires d'Antsirabe et de Marovoay, 1998-2002

Note : (1) σ représente l'écart type associé à la mesure de la pauvreté ; (2) η est la statistique du test de nullité des différences de pauvreté (Kakwani, 1990). Si la valeur absolue de η est supérieure à 1,96 (signalé par *), la différence de moyenne entre les deux classes est significative; seuls sont présentés les tests de différence de moyenne par rapport à l'année 1998; (3) N est l'effectif de classe.

Source : A partir des données du Réseau des Observatoires Ruraux de Madagascar



Appendix D: How to write the APA list of references¹

- ✓ Because one purpose of listing references is to enable readers to retrieve and use the sources, reference data must be correct and complete.
- ✓ Each entry usually contains the following elements: Author, year of publication, title, and publishing data.
- ✓ In a title, only the first letter of the first word is capitalized. In case there is a colon (:) in the title, also the first letter after the colon gets capitalized, plus, proper nouns if found in title.
- ✓ If a source is written by more than 1 author, the same logic applies i.e. if a work is written by two, three, four, five, or more authors, their family names and initials appear in the same order that they appeared in on the article, and the & sign is usually added before the last author's name which is followed by the year of publication etc...
- ✓ Arrange entries in alphabetical order by the surname of the first author followed by initials of the author's given name (the examples that follow were not listed in alphabetical order.

• Book:

Family name, initial/s. (year of publication). Title of book in italics. Publisher's name.

Shotton, M. A. (1989). Computer addiction? A study of computer dependency. Taylor &

Francis.

• E-Book:

Family name, initial/s. (year of publication). *Title of book in italics*. URL.

O'Keefe, E. (2011). Egoism & the Crisis in Western values.

http://www.onlineoriginals.com/showitem.asp?itemID=35.

• Book chapter:

Family name, initial/s. (year of publication). Title of chapter. In initial. Editor/s family name

(Ed.), *Title of book in italics* (page numbers). Publisher's name.

Haybron, D.M. (2008). Philosophy and the science of well-being. In M. Eid & R. J. Larsen

¹ For further types of references, you can always visit www.apastyle.org



(Eds.), The science of subjective well-being (pp. 17-43). Guilford Press.

• Reference book:

Family name, initial/s. (Ed.). (year of publication). *Name of reference in italics*. Publisher's name.

VandenBos, G.R. (Ed.). (2007). APA dictionary of psychology. American Psychological

Association.

• Online reference work, no author or editor:

Title. (n.d. means no date). Title of reference in italics (edition number if available). URL.

Heuristic. (n.d.). In Merriam-Webster's online dictionary (11th ed.). http://

www.m-w.com/dictionary/heuristic.

• Journal Article:

Family name, initial/s. (year of publication). Title. Name of Journal in italics, volume number

in italics (issue number not in italics), page number/s. URL.

Sillick, T., & Schutte, N. (2006). Emotional intelligence and self-esteem. *E-Journal of Applied Psychology*, 2 (2), 38-48. <u>http://ojs.lib.swin.edu.au/index</u>

• Journal Article with Digital Object Identifier (DOI):

- Family name, initial/s. (year of publication). Title. *Name of Journal in italics, volume number in italics* (issue number not in italics), page number/s. URL
- Herbst-Damm, K.L., & Kulik, J. A. (2005). Volunteer support, marital status, and the survival times of terminally ill patients. *Health Psychology*, 24, 225-229. http://doi: 10.1037/0278-6133.24.2.225



• Online Magazine Article:

Family name, initial/s. (year of publication, month). Title. *Name of Journal in italics, volume number in italics* (issue number not in italics), page number/s if found. URL.

Clay, R. (2008, June). Science vs. ideology: Psychologists fight back about the misuse of Research. *Monitor on Psychology*, *39*(6). http://www.apa.org/monitor/

• Online Newspaper Article:

- Family name, initial/s. (year of publication, month day). Title. Name of Journal in italics, volume number in italics (issue number not in italics), page number/s if found. URL.
- Brody, J.E. (2007, December 11). Mental reserves keep brain agile. *The New York Times*. <u>http://www.nytimes.com.</u>

• Unpublished thesis or dissertation:

Author, initial/s. (2014). Title of doctoral dissertation or master's thesis in italics

[Unpublished doctoral dissertation or master's thesis]. Name of institution.

Harris, L. (2014). Instructional leadership perceptions and practices of elementary school leaders [Unpublished doctoral dissertation]. University of Virginia.



• Doctoral Dissertation from the Web:

Family name, initial/s. (year of publication). Title in italics [Doctoral dissertation, Name of

University]. URL.

Miranda, C. (2019). Exploring the lived experiences of foster youth who obtained graduate

level degrees: Self-efficacy, resilience, and the impact on identity

development (Publication No. 27542827) [Doctoral dissertation, Pepperdine

University]. PQDT

Open. https://pqdtopen.proquest.com/doc/2309521814.html?FMT=AI

• Conference paper abstract retrieved online:

Family name, initial/s. (year of publication, month). Title in italics. Paper presented at....,

URL.

Liu, S. (2005, May). *Defending against business crises*. Paper presented at the Seventh International Conference on Enterprises. http://

www.iceis.org/iceis2005/abstracts_2005.

• Video:

Name of producer (Producer). (year of publication). *Title of video in italics* [DVD]. Available from...

American Psychological Association (Producer). (2000). *Responding therapeutically to patient expressions of sexual attraction* [DVD]. Available from http://www.apa.org/videos/



Appendix E: Commitment Letter sample

I the undersigned ------, certify that I am consciously aware that all forms of plagiarism are a violation of copyrighter's rights. As such, I assert that I did not plagiarize from any document; additionally, I affirm that I have obtained all the legal authorizations for the reproduction of images, extracts, figures, and tables; moreover, I will document (add in-text-citations) and reference all the sources that I have used in this dissertation.

Signature: