USJ BUSINESS SCHOOL (FGM)

MASTER IN BUSINESS AND MANAGEMENT

Main Language of Instruction: French **②** English **○** Arabic **○**

Campus Where the Program Is Offered: CSS (all concentrations), CZB (concentration: Management)

OBJECTIVES

- Master in Business Administration and Management, concentration: Management
 This program aims to develop students' management skills and prepare them to assume management positions
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- Master in Business Administration and Management, concentration: Entrepreneurship and New Information Technologies

This Master helps students start a new business, change career, or progress in an existing organization. The program equips students with the technical and leadership skills needed to make an impact in a company, in a community and internationally.

- Master in Business Administration and Management, concentration: Finance
 - This program equips students for the world of corporate finance, offering a broad range of applications: from innovation valorization to conducting financial analyses of commercial entities and evaluating Mergers and Acquisitions. Through this program, students cultivate a keen understanding and comprehensive view of corporate finance, enabling them to navigate intricate decision-making processes across all stages of business development. Ultimately, this opens up doors to a multitude of exciting career opportunities.
- Master in Business Administration and Management, concentration: Accounting, Auditing and Control
 The aim of this Master is to develop students' competence in the management of the dynamics of figures in the
 company and other institutions, and prepares them in a versatile way for framework functions in accounting,
 internal audit or management control.
- Master in Business Administration and Management, concentration: Financial Asset Management
 The Master in Financial Asset Management exposes students to financial markets and familiarizes them with
 currency exchange techniques and wealth management, in addition to deepening their knowledge of the
 banking sector.
- Master in Business Administration and Management, concentration: Marketing (Double Degree)

This program is run in partnership between the USJ Business School in Beirut and the IAE of *Université François* Rabelais in Tours.

The Master in Marketing aims to train marketing managers in companies or companies wishing to strengthen their marketing activities. It aims to develop the ability to analyze the competitive situation on a company's markets; to initiate the implementation of appropriate marketing actions; to take a critical but reactive look at current evolutions.

- International Master in Business Administration, concentration: Corporate Management (triple degree)
 - It is a triple degree program awarded by three prestigious universities: *Université Paris-Dauphine -* PSL, IAE Paris Sorbonne Business School and the Saint Joseph University of Beirut.
 - The aim of this high-level diploma program is to meet the needs of working executives in an increasingly complex and competitive world. It provides a springboard for advancement to key positions in major national and international organizations.

PROGRAM LEARNING OUTCOMES (COMPETENCIES)

- Application of ICT as a communication, information and management tool
- Relational and communication skills
- Understanding of the organizations' dynamics and their management processes
- Knowledge of the fundamental dynamics of the business environment
- Personal development and creativity
- Mastery of the dynamics of quantitative models, corporate finance and the economic environment
- Recognition of the importance of people in the company's internal activities and external relations
- Sense of ethics and values

ADMISSION REQUIREMENTS

- Holder of a Bachelor in Business Administration and Management or an equivalent degree
- File review
- Interview with the Master's Committee

PROGRAM REQUIREMENTS

120 credits: Required courses (100 credits), Institution's elective courses (20 credits)

Master in Business Administration and Management – common core (60 credits) Required courses (40 credits)

Business Plan (4 Cr.), Strategic Management (4 Cr.), Decision-Making Challenges in Management (4 Cr.), Research Methodology (4 Cr.), Dissertation Proposal (20 Cr.), Quantitative Research Methods (4 Cr.).

Institution's elective courses (20 credits)

Corporate Communication (4 Cr.), Human Resources (4 Cr.), International Trade and Commerce (4 Cr.), Consumerism (4 Cr.), Customer-Focused Innovation (4 Cr.), Data Management and Analytics (4 Cr.), Digital Transformation Management (4 Cr.), Competitive Economics (4 Cr.), Contemporary Issues in Communication (4 Cr.), Introduction to Logistics and Supply Chain (4 Cr.), Introduction to ESG Investing (4 Cr.), Mastering the Professional Environment (4 Cr.), Fundamentals of Internal Control - Introduction to Auditing (4 Cr.), Business Evaluation (4 Cr.), Diversity and Inclusion in Global Business Management (4 Cr.).

Master in Business Administration and Management, concentration: Management Required courses (60 credits)

Situational Analysis (4 Cr.), Innovation Management (4 Cr.), International Management (4 Cr.), Market Strategy (4 Cr.), Organization Design (4 Cr.), Negociation (4 Cr.), Operations Management (4 Cr.), Business Processes and Company Structuring (4 Cr.), Project Management (4 Cr.), Internship/Dissertation (24 Cr.).

Master in Business Administration and Management, concentration: Entrepreneurship and New Information Technologies

Required courses (60 credits)

Finance for Entrepreneurs and Fundraising Strategies (4 Cr.), Supply Chain Management (4 Cr.), Governance and Ethics (4 Cr.), Market Strategy (4 Cr.), Marketing Strategy for Entrepreneurs (4 Cr.), Commercial Sites Design (4 Cr.), Business Start-up and Management (4 Cr.), Intrapreneurship (4 Cr.), Project Management (4 Cr.), Internship/Dissertation (24 Cr.).

Master in Business Administration and Management, concentration: Marketing (double degree) Required courses (60 credits)

Customer Experience Analysis (2 Cr.), Cross-Functional Approach to Marketing (2 Cr.), Digital Consumer Behavior (2 Cr.), Multicultural Negotiation Contexts (2 Cr.), CRM (2 Cr.), Display and Search (2 Cr.), Business Ethics (2 Cr.), Value Management (2 Cr.), Yield Management Practice (2 Cr.), Marketing Strategy (2 Cr.).

Master in Business Administration and Management, concentration: Finance Required courses (60 credits)

Foundations of Risk Management (2 Cr.), Financial Reporting and Analysis (4 Cr.), Mergers and Acquisitions (4 Cr.), Financial Markets (4 Cr.), Advanced Finance (4 Cr.), Portfolio Management (4 Cr.), Future and Options Markets (4 Cr.), Internship/Dissertation (24 Cr.), Financial Data Analytics and Programming (4 Cr.), Compliance, Ethics and Regulations in Finance (2 Cr.).

Master in Business Administration and Management, concentration: Accounting, Auditing and Control Required courses (60 credits)

Applied Financial Analysis (4 Cr.), Advanced Management Accounting (4 Cr.), Advanced Accounting (4 Cr.), Internal Control and Risk Management (4 Cr.), Taxation and Legal Aspects of the Company (4 Cr.), Auditing and Accounting Censorship (4 Cr.), Company Diagnosis (4 Cr.), Advanced Finance (4 Cr.), Internship/Dissertation (24 Cr.), Accounting Theory and Information (4 Cr.).

Master in Business Administration and Management, concentration: Financial Asset Management Required courses (60 credits)

Graphic Analysis (2 Cr.), Financial Econometrics (4 Cr.), Financial Institutions Management (4 Cr.), Financial Engineering (4 Cr.), Financial Markets (4 Cr.), Financial Data Analytics and Programming (4 Cr.), Portfolio Management (4 Cr.), Future and Options Markets (4 Cr.), Compliance, Ethics and Regulations in Finance (2 Cr.), Internship/Dissertation (24 Cr.).

International Master in Business Administration (MBA), concentration: Business Management Required courses (100 credits)

Corporate Finance (7 Cr.), Human Resource Management (7 Cr.), Accounting Management (7 Cr.), Management Control and Information Systems (7 Cr.), International Economic Environment (7 Cr.), Operational and Strategic Marketing (7 Cr.), International Organization and Strategy (7 Cr.), Process and Performance Steering (7 Cr.), Group, Leadership and Intercultural Management (7 Cr.), Cross-Cutting Management: Governance and CSR (7 Cr.), Professional Project (30 Cr.).

Institution's elective courses (20 credits)

Big Data and Quantitative Techniques (4 Cr.), Commercial Negotiation (4 Cr.), Trade and Business Law (4 Cr.), Entrepreneurship in Organizations (4 Cr.), International Trade (4 Cr.).

SUGGESTED STUDY PLAN

MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT

COMMON CORE

Code	Course Name	Credits
oo8BUPLM1	Business Plan	4
oo8GESSM1	Strategic Management	4
008PPDGM1	Decision-Making Challenges in Management	4
	The student chooses 8 credits depending on the concentration Financial Performance Management (oo8FPMGM1) and Economic Analysis (oo8ANACM1) OR Corporate Communication (oo8COINM1) and Human Resources (oo8HUMRM1)	8
Total		20

Semester 2

Code	Course Name	Credits
oo8MDLRM2	Research Methodology	4
oo8PROMM2	Dissertation Proposal	20
oo8QRMTM2	Quantitative Research Methods	4
oo8SRDMM2	Dissertation Structure and Writing	2
	The student chooses 8 credits International Trade and Commerce (008COEIM2, 4 Cr.). Consumerism (008CONSM2, 4 Cr.), Data Management and Analytics (008DMANM2, 4 Cr.), Digital Transformation Management (008DDTMM2, 4 Cr.), Competitive Economics (008ECDCM2, 4 Cr.), Contemporary Issues in Communication (008ECCOM2, 4 Cr.), Introduction to ESG Investing (008SUFIM2, 4 Cr.), Mastering the Professional Environment (008MPEVM2, 4 Cr.)	8
	The student chooses one course of 4 credits depending on the concentration Introduction to Logistics and Supply Chain (008ILCAM2, 4 Cr.), or Diversity and Inclusion in Global Business Management (008DIGBM2, 4 Cr.), or Customer-Focused Innovation (008CFIVM2, 4 Cr.) OR Fundamentals of Internal Control - Introduction to Auditing (008FCIAM2, 4 Cr.) or Business Evaluation (008EVEPM2, 4 Cr.) or Introduction to Logistics and Supply Chain (008ILCAM2, 4 Cr.)	4
Total		40

MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: ACCOUNTING, AUDITING AND CONTROL

Semester 3

Code	Course Name	Credits
oo8ANFPM3	Applied Financial Analysis	4
oo8CAPGM3	Advanced Management Accounting	4
oo8COMSM3	Advanced Accounting	4
oo8CIGRM3	Internal Control and Risk Management	4
oo8FASJM3	Taxation and Legal Aspects of the Company	4
Total		20

Code	Course Name	Credits
oo8AUD1M4	Auditing and Accounting Censorship	4
oo8DIAGM4	Company Diagnosis	4
oo8FIAPM4	Advanced Finance	4
oo8MEMSM4	Internship/Dissertation	24
oo8THICM4	Accounting Theory and Information	4
Total		40

MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: ENTREPRENEURSHIP AND NEW INFORMATION TECHNOLOGIES Semester 3

Code	Course Name	Credits
oo8FEFUM3	Finance for Entrepreneurs and Fundraising Strategies	4
oo8GECLM3	Supply Chain Management	4
oo8GVETM3	Governance and Ethics	4
oo8MSTAM3	Market Strategy	4
oo8MENM3	Marketing Strategy for Entrepreneurs	4
Total		20

Semester 4

Code	Course Name	Credits
oo8COSCM3	Commercial Sites Design	4
oo8CRGEM4	Business Start-up and Management	4
oo8INTPM4	Intrapreneurship	4
oo8POMAM4	Project Management	4
oo8MEMSM4	Internship/Dissertation	24
Total		40

MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: FINANCE Semester 3

Code	Course Name	Credits
	Foundations of Risk Management	2
	Financial Reporting and Analysis	4
	Mergers and Acquisitions	4
	Financial Markets	4
	Financial Data Analytics and Programming	4
	The student chooses one course of 2 credits and takes the second course in the second semester Economics of Big Data and IA (2 Cr.) OR Introduction to Cryptocurrencies (2 Cr.)	2
Total		20

Code	Course Name	Credits
	Compliance, Ethics and Regulations in Finance	2
oo8FIAPM4	Advanced Finance	4
oo8GPOAM4	Portfolio Management	4
oo8MATOM4	Future and Options Markets	4
oo8MEMSM4	Internship/Dissertation	24

	The student chooses one course of 2 credits and takes the second course in the second semester Economics of Big Data and IA (2 Cr.) OR Introduction to Cryptocurrencies (2 Cr.)	2
Total		40

MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: FINANCIAL ASSET MANAGEMENT Semester 3

Code	Course Name	Credits
oo8AGRPM3	Graphic Analysis	2
oo8GINFM3	Financial Institutions Management	4
	Financial Econometrics	4
oo8MARFM3	Financial Markets	4
	Financial Data Analytics and Programming	4
	The student chooses one course of 2 credits and takes the second course in the second semester Economics of Big Data and IA (2 Cr.) OR Introduction to Cryptocurrencies (2 Cr.)	2
Total		20

Semester 4

Code	Course Name	Credits
	Financial Engineering	4
oo8GPOAM4	Portfolio Management	4
	Compliance, Ethics and Regulations in Finance	2
oo8MATOM4	Future and Options Markets	4
	The student chooses one course of 2 credits and takes the second course of in the second semester Economics of Big Data and IA (2 Cr.) OR Introduction to Cryptocurrencies (2 Cr.)	2
oo8MEMSM4	Internship/Dissertation	24
Total		40

MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: MANAGEMENT Semester 3

Code	Course Name	Credits
oo8ANASM3	Situational Analysis	4
oo8INVMM3	Innovation Management	4
oo8ITMTM3	International Management	4
oo8MSTAM3	Market Strategy	4
oo8ORDAM3	Organization Design	4
Total		20

Semester 4

Code	Course Name	Credits
oo8MNEGM4	Negociation	4
oo8OPMAM4	Operations Management	4
oo8POSEM4	Business Processes and Company Structuring	4
oo8POMAM4	Project Management	4
oo8MEMSM4	Internship/Dissertation	24
Total		40

MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: MARKETING (double degree) Semester 3

Code	Course Name	Credits
oo8ADECM3	Customer Experience Analysis	2
oo8ATMMKM3	Cross-Functional Approach to Marketing	2
oo8CPECM3	Digital Consumer Behavior	2
oo8CMDNM3	Multicultural Negotiation Contexts	2
oo8CRMMM3	CRM	2
oo8DISEM4	Display and Search	2
oo8ETHAM3	Business Ethics	2
oo8MGVAM3	Value Management	2
oo8MPYMM3	Yield Management Practice	2
oo8PLANM3	Marketing Strategy	2
Total		20

Code	Course Name	Credits
oo8GDRSM4	Social Networks Management	2
oo8MCEXM4	Management of Experiential Contexts	2
oo8MKBAM3	Banking Marketing	2
oo8SISVM4	Innovation Marketing	2
oo8MEMPM4	Professional Master Dissertation	22
oo8DPMMM4	Memory and Personal Development Methodology	2
oo8MEQLM4	Methodology and Qualitative Studies	2
oo8MEQQM4	Methodology and Quantitative Studies	2
oo8PMAPM4	Applied Marketing Projects	2
oo8SDMBM4	Digital and Mobile Strategy	2
Total		40

INTERNATIONAL MASTER IN BUSINESS ADMINISTRATION (MBA), CONCENTRATION: BUSINESS MANAGEMENT (triple degree)

Semester 1

Code	Course Name	Credits
oo8FINAB1	Corporate Finance	7
oo8MARHB1	Human Resource Management	7
oo8MCOMB1	Accounting Management	7
oo8BDTQB1	Big Data and Quantitative Techniques	4
oo8NECOB1	Commercial Negociation	4
Total		29

Semester 2

Code	Course Name	Credits
008CGSIB2	Management Control and Information Systems	7
oo8ECCIB2	International Economic Environment	7
oo8MOPSB2	Operational and Strategic Marketing	7
oo8OSTIB3	International Organization and Strategy	7
oo8PIPPB2	Process and Performance Steering	7
oo8DCDAB2	Commercial and Business Law	4
008EDLOB2	Entrepreneurship in Organizations	4
Total		43

Semester 3

Code	Course Name	Credits
oo8GLMIB3	Group, Leadership and Intercultural Management	7
oo8MTGRB2	Cross-Cutting Management: Governance and CSR	7
oo8COINB3	International Commerce	4
Total		18
Semester 4		

 Code
 Course Name
 Credits

 008PRPFB4
 Professional Project
 30

 Total
 30

COURSE DESCRIPTION - 1st YEAR OF THE MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT (COMMON CORE)

Required courses (40 credits)

oo8BUPLM1 Business Plan 4 Cr.

Business Plan is a basic course that enables students to acquire all the key steps and techniques necessary to develop a business plan in terms of the creation of a new business, the launch of a fresh project in an existing company and/or the development of an already existing project. It consists of the written description of a business creation project, establishing it is a primary objective for any manager since this course brings together several learned concepts such as corporate finance, marketing and management and consolidates them together in a plan of action. The business plan is a must to give the project a maximum chance of success.

oo8GESSM1 Strategic Management

4 Cr.

The differentiation, positioning, expansion, diversification and market penetration strategies; the consequences of the various strategies, as well as their impact, on the business environment.

008PPDGM1 Decision-Making Challenges in Management

4 Cr.

The aim of this course is to study management tools in a highly dynamic environment through a review of theories and the development of management models adapted to this type of environment. This implementation is done through a corporate simulation (Shadow Manager's Domotix) that allows students to practice the operation of a company over several years. Through the simulation, students will be confronted with the complexity of the prepared decision-making and the results obtained in the face of internal and external constraints and opportunities. Simulation also tests other human skills such as confrontation, learning decision-making and teamwork, testing leadership or negotiating skills.

008MDLRM2 Research Methodology

4 Cr.

This course is divided into two complementary parts. The first part entitled Research Design enables students to understand the main paradigms of research, the process and the different methods of research in social sciences, in particular in management science, and how to gather empirical data to be able to draw conclusions about certain phenomena through qualitative and quantitative studies. The second part, Statistical Research Methods, aims to introduce students to methods of data analysis in quantitative research in social sciences. After an overview of the basic concepts in Descriptive Statistics, students are introduced to the various statistical techniques that allow to describe a variable (univariate analysis), to unravel the relationships between two or more variables (biand multivariate analyses), to draw conclusions on the characteristics of a population from the observation of a sample (inferential statistics), as well as to test the hypotheses.

008PROMM2 Dissertation Project

20 Cr.

The M1 dissertation project is a research project, neither a draft nor a simple statement of the question. It must be an accomplished, organized piece of research that presents a proposal on a subject, shows that the student has carried out and taken advantage of bibliographical research, and constitutes a genuine argument.

Institution's closed electives (20 credits)

008ANACM1 Economic Analysis

4 Cr.

The analysis of economic problems, the effectiveness and limitations of fiscal, monetary and anti-inflationary policies based on the theoretical proposals of the different schools of economic thought.

008COINM1 Corporate Communication

4 Cr.

This course deals with the various aspects and tools of integrated communication.

It focuses on the means available to develop communication plans and integrate them into a comprehensive marketing strategy. It enables students to understand the meaning of the profession of communication as well as its requirements while learning the field in a practical and close-to-the-field way. The course allows students to study the evolving technologies and possibilities of the web in terms of communication and to understand the trends that change and modernize at the pace of consumer moods. Crisis communication is dealt with in detail allowing students to integrate it into their strategic thinking.

008FPMGM1 Financial Performance Management

4 Cr.

This course provides the necessary skills for students to develop strategies relating to where you want to be headed as an organization and to provide the necessary direction to get there. More specifically, students are asked to express and defend their own viewpoints, reconcile them with others' and existing practices in financial reporting, and take personal responsibility for cases. The course covers the various approaches to financial plan modelling, the all-important cash flow planning and forecasting and performance measurement and reflect this in increased shareholder value with the primary aim of maximization of shareholder wealth.

oo8HUMRM1 Human Resources

Human resources management is undergoing rapid and continuous change. It must prepare itself to anticipate the future and adapt its practices to environmental developments.

As part of a strategic vision of the human resources function, this course primarily aims to define the nature of this function, to analyse its role and objectives, as well as to explain the links that exist between its activities and those of other directions in the company. Secondly, this course introduces students to the operational dimension of human resources management, dealing with the different areas of the Human Resources function without forgetting its theoretical dimension.

oo8COEIM2 International Trade and Commerce

4 Cr.

4 Cr.

Study of issues associated with the globalization of markets and the development of international trade.

008CONSM2 Consumerism

4 Cr.

The saturation of markets has led manufacturing and distribution professionals to abuse mass industry and communication methods. The results have had a negative impact on market stability, on fair competition and on health balance. The role of consumer legality is to detect professional abuse at all levels and to protect markets and thus to introduce the concept of integrating safe consumption into production and distribution policies. Consumerism imposes itself as a balancing and interactive interventionism.

008CFIVM2 Customer-Focused Innovation

4 Cr.

Students will be introduced to the basic principles of design thinking, especially as applied to the three essentials for innovating success – user *desirability*, technical *feasibility* and business/economic *viability*. Collaboration experience with students at Santa Clara University on a design thinking project primarily (not exclusively) centered on desirability. (Student teams apply content from synchronous classes and asynchronous preparations to an assignment directed by actual client companies. 6 to 10-person project teams (and sub-team pairs). Upon successful completion of this course, students will be able to:

- 1. understand the challenges, principles and practices of design thinking as applied in the process of innovating;
- 2. experience the creative, interpretive, and translational challenges addressed through design thinking applied to end-user desirability, particularly in a cross-cultural context with significant resource asymmetries.

oo8DMANM2 Data Management and Analytics

4 Cr.

While data management is the process of collecting, organizing, and protecting an organization's data. Data Analytics is the process of understanding why data (or Big Data) are important and discovering patterns and trends in different sets of data. Data analytics is the process of taking raw data and turning it into something meaningful we can understand. Data is meaningless without management and analysis. Every data set has tremendous value. Data Management and Analytics will help demystify data and strengthen students' analytical skills. Another vital skill would be to represent and report data to stakeholders.

oo8DDTMM2 Digital Transformation Management

4 Cr.

The objective of this course is to enable students to think of solutions to business problems in a data-driven world, and to be able to manage projects, risks and change in an organization that is going through a digital transformation.

- 1- Data/AI/Digital Projects
 - a. Problem definition
 - b. Decision making process
 - c. Solution identification: internal vs external, platforms, tools, methodology
- 2- Digital Transformation in an Organization:
 - a. Project management framework
 - b. Organization culture and structure
 - c. Team management
 - d. Communication management
 - e. Creativity and innovation in solutions
 - f. Legal and ethical issues

008DIGBM2 Diversity and Inclusion in Global Business Management

4 Cr.

People in the workplace are constantly interacting with peers, managers, and customers with very different backgrounds and experiences. When harnessed effectively, these differences can be the catalyst for creative breakthroughs and the pathway to team and organizational learning and effectiveness; but when misunderstood, these differences can challenge employees' values, performance, workplace relationships, and team effectiveness. This course is designed to help students navigate diverse settings more effectively and improve their ability to work within and lead diverse teams and global organizations. It also offers students the opportunity to develop their critical thinking on topics such as identity, relationships across difference and bias, and equality of opportunity in organizations around the world and how they relate to organizational issues of equality of opportunity, inclusion, and effectiveness.

oo8ECDCM2 Competitive Economics

4 Cr.

Addressed to first year students of the Master in Business Administration and Management, the Competitive Economics course is part of the continuity of the microeconomics course and aims to explain the different types of markets as well as the behavior of companies on each of them.

At the end of this course, students are expected to understand the rules and strategies of competition in different markets. They must be able to distinguish between the behavior and strategies adopted by economic actors in perfect and imperfect competition. They must also be able to apply theoretical concepts to concrete cases.

008ECCOM2 Contemporary Issues of Communication

4 Cr.

Addressed to first year students of the Master in Business Administration and Management, this highly interactive course explores world events through the lens of communication. Mass migration, climate change, artificial intelligence, social networks, new digital currencies, energy crises, pandemics, etc. our world is changing at lightning speed. The systems put in place since the end of the World War II are crumbling; a new sustainable system is not in place yet. Between the two, a conversation is needed to help us better understand, and above all to try to disentangle the true from the false.

008EVEPM2 Business Evaluation

4 Cr.

Every investor, current or potential, needs to know the current and future situation of their investment, in order to be able to draw up preference criteria or investment selection criteria. Valuing a company is a delicate exercise, requiring a great deal of skill and experience on the part of those who undertake it, as a multitude of data needs to be studied.

The aim of this course is to describe and introduce students to different methods of valuing companies: asset-based and economic methods. It uses examples and case studies to help students understand the mechanics of each method, and the main steps involved in valuing a company using the appropriate method.

oo8FCIAM2 Fundamentals of Internal Control - Introduction to Auditing

4 Cr.

Internal control is a decision-making tool that enables an organization to effectively and efficiently achieve its strategic objectives, and to maintain or even improve its performance.

To this end, this course demonstrates and explains the usefulness of setting up an internal control system. It then details the main internal control procedures and techniques, and provides methods for assessing the quality of the system. It presents a wide range of internal control concepts, tools and methods. The course uses concrete examples to put into practice certain aspects of the COSO model. Finally, the course explains risk management practices within the company.

oo8ILCAM2 Introduction to Logistics and Supply Chain

4 Cr.

The aim of the course is to provide students with a basic understanding of logistics. This basic approach is supplemented by the acquisition of the logistics terminology, which will unify the subsequent understanding of concepts and facilitate a more in-depth approach to the subject. Finally, an example of military logistics will illustrate what has been learned.

oo8SUFIM2 Introduction to ESG Investing

4 Cr.

The course is an introductory course in ESG investing and aims at enabling students to:

- Understand the context for different approaches to responsible investment and specifically, consideration of environmental, social and governance (ESG) factors.
- Understand the underlying issues that constitute factors within each of the environmental, social and governance areas.
- Understand the broader sustainability context and global initiatives.
- Understand the ESG market: relevance, size, scope, key drivers and challenges, and risks and opportunities.

008MPEVM2 Mastering the Professional Environment

4 Cr.

- 1. Get grounded: Students will raise their self-awareness, their identity, their role, their vision, their mission, their values, etc.
- 2. Use your time wisely: Students will understand the importance of the time factor in performance and stress management, by identifying strategies to improve their time management skills.
- 3. Communicate simply and powerfully: Students will learn how to manage their thoughts, emotions and behaviors and they will identify the appropriate communication standards.
- 4. Strengthening your powerbase: Students will identify their network of professional relationships that makes up their powerbase and helps them achieve their targets.
- 5. Engage and mobilize teams: Students will know how to create the right environment for team members by learning about the leadership tripod (leader, follower, and common goal).
- 6. Manage Up: Students will learn how to manage in higher roles, by understanding that each organization has certain objectives, and that everyone seeks their personal development and growth.
- 7. Manage your limiting belief: Students will understand how to control limiting beliefs with positivity and positive thinking, and with creating new habits.
- 8. Lead change: Students will know that the only constant in life is change. They will understand how to transform their mindset and apply their learning to make change happen.
- 9. Solve a conflict: Students will understand why, when, and how they should resolve a conflict.
- 10. Master executive presence: Students will know how to develop and master executive presence, by mastering their body language, and raising their self-esteem and self-awareness.

COURSE DESCRIPTION - 2nd YEAR OF THE MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: ACCOUNTING, AUDITING AND CONTROL

oo8ANFPM3 Applied Financial Analysis

4 Cr.

The aim of the course is to prepare students to carry out financial analyses that will enable them to make judgments on a company's performance and financial situation from the shareholder's point of view in terms of value creation, and from the creditors' point of view in terms of solvency. Firstly, it aims to consolidate students' knowledge of fundamental financial mechanisms (cash flow, results, economic assets and financial resources). Secondly, it enables students to position themselves as financial analysts by successively analyzing wealth generation, investments, their financing and profitability.

This course uses examples and practical cases to train students to apply a structured financial diagnostic approach leading to conclusions as to a company's ability to meet its commitments and create value.

oo8CAPGM3 Advanced Management Accounting

4 Cr.

Management accounting has gradually replaced cost accounting. It is used to calculate costs/cost prices, to determine the profitability/performance of products, services or different company functions. It is relevant to management decision-making within the company.

Management accounting incorporates all the approaches and techniques that help managers identify costs within their organization. It has continued to evolve with the gradual emergence of other costing and management tools. The aim of the Advanced Management Accounting course is to explore these main tools and identify their contribution to obtaining meaningful information in line with the management strategies adopted by company directors.

oo8COMSM3 Advanced Accounting

4 Cr.

The great movement towards economic concentration that characterizes the present era sometimes leads companies to establish more or less close links between themselves, or to group together through mergers. Mergers help strengthen a company's competitive edge. Today, it is necessary to reach a certain sales threshold in order to generate the profits needed for essential investments in equipment, the rationalization of production, research into new products or the improvement of existing ones. Mergers are also sometimes a means of reorganizing the structure of a group: the parent company absorbs certain subsidiaries, a subsidiary absorbs others, or certain subsidiaries merge together to create a new subsidiary. Last but not least, mergers enable companies to increase their market share in sectors in which they wish to develop their activities. This type of operation calls on many disciplines and fields of expertise.

This course, rooted in management studies, is primarily designed to provide students with the foundations of advanced accounting, enabling them to enhance their ability to analyze a company's accounting and financial information throughout their careers. It also imparts the essential knowledge required to practice this type of accounting in fields such as auditing, control, and accounting, whether in corporate settings or specialized firms (audit, consulting, and accounting expertise).

The course offers students the opportunity to refine their skills in mergers and acquisitions techniques as well as in financial statement consolidation. By the end of the course, students are expected to understand the accounting, legal, and tax mechanisms of mergers and to be capable of preparing, auditing, interpreting, and analyzing consolidated financial statements.

oo8CIGRM3 Internal Control and Risk Management

4 Cr.

In the public and private sectors alike, internal control is the internal management tool par excellence for safeguarding assets and ensuring the quality of information and services. It is a management tool that ensures that all processes comply with legal, financial, information reliability, deadline and other requirements. The course will also cover corporate risks and how these can be addressed and controlled by the Internal Control System.

oo8FASJM3 Taxation and Legal Aspects of the Company

4 Cr.

The aim of the course is to consolidate the concepts of company law (public limited, holding and offshore) as well as the tax aspect.

oo8AUD1M4 Auditing and Accounting Censorship

4 Cr.

Auditing and accounting censorship is an examination of a company's financial statements, aimed at verifying their sincerity, regularity, conformity and ability to reflect a true and fair view of the company. Auditing and accounting censorship is the modern form of control, verification, inspection and monitoring of accounts, with a critical dimension. Audits can be internal or external.

oo8DIAGM4 Company Diagnosis

4 Cr.

The aim of this course is to enable students to draw up a strategic diagnosis and understand the environmental challenges facing companies. Students must be able to propose solutions adapted to the conclusions of the diagnosis that has already been drawn up.

oo8FIAPM4 Advanced Finance

4 Cr.

The aim of this course is to enhance students' skills in finance, particularly in financial market knowledge and business diagnosis skills.

It covers the following three parts:

- Financial market dynamics, including risk and profitability
- Financial diagnosis of companies
- International financial news



oo8THICM4 Accounting Theory and Information

4 Cr.

One of the aims of the "Accounting Theory and Information" course is to help dispel the prejudice that accounting is merely a technique. Such a view hinders the development of accounting.

This course aims to demonstrate that accounting is increasingly based on scientific knowledge, and that it is part of the evolving social sciences.

It shows that this discipline encourages reflection and helps develop the mind.

It offers a critical analysis of certain accounting theories (positive and normative), while highlighting the main events that have shaped the accounting discipline over time and marked its progress towards scientific thinking. Finally, it reviews the evolution of accounting at the international level, namely international accounting harmonization through the creation of the International Accounting Standards Board (IASB)/International Financial Reporting Standards (IFRS) and the development of IAS/IFRS international accounting standards.

oo8MEMSM4 Dissertation

24 Cr.

A dissertation is the culmination of a process in which students learn to work independently and become producers of knowledge. It is the student who, in dialogue with their dissertation director, defines their subject; the drafting and completion of the dissertation must reflect the student's ability to constructively think about the subject, and to adopt the methodology and approach of a researcher.

Whether or not students intend to carry out research, their dissertation reflects their ability to define and carry out a project. By complying with presentation and writing standards, they demonstrate their ability to reconcile initiative with the ability to assimilate institutional requirements.

COURSE DESCRIPTION - 2nd YEAR OF THE MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: ENTREPRENEURS HIP AND NEW INFORMATION TECHNOLOGIES

oo8FEFUM3 Finance for Entrepreneurs and Fundraising Strategies

4 Cr.

This course is designed to equip students with essential skills in innovation and entrepreneurship. Through a dynamic learning experience, students will:

- Explore design thinking approach and principles: Gain proficiency in the Design Thinking approach, fostering a mindset of creativity, problem-solving, and user-centric design.
- Develop economically viable business models: Acquire the knowledge and skills to construct business models that are economically sustainable and aligned with market needs.
- Master financial modeling, budgeting, and projections: Delve into the fundamentals of financial modeling, budgeting techniques, and the creation of accurate financial projections to enhance decision-making processes.
- Understand funding mechanisms and capital structure: Gain insights into various methods of funding business ventures, including debt and equity capital, cost of capital considerations, and an understanding of different investor types.
- Craft effective pitch decks and presentation skills: Learn the key components of a compelling Pitch Deck and hone the art of delivering impactful pitches, crucial for attracting investors and stakeholders.

Throughout this course, students will engage in practical applications, case studies, and real-world scenarios, fostering a comprehensive understanding of innovation, entrepreneurship, and the financial aspects of business development.

oo8GECLM3 Supply Chain Management

4 Cr.

Supply chain management covers all the activities that govern and manage the process of delivering a given product to the end customer, from the purchase of raw materials, the transport and storage of these raw materials, the production activity, the storage of finished products, the recording and tracking of orders, distribution through the various distribution chains, as well as the IT systems needed to monitor and administer all these activities. In addition, it links the various partners in the chain, from different departments within a company to external partners, such as suppliers, customers, carriers and subcontractors. The key to the success of the logistics chain is to see and know how to manage all these different activities as a single process.



oo8GVETM3 Governance and Ethics

4 Cr.

This comprehensive course on corporate governance provides a thorough understanding of the key principles, practices, and challenges associated with effective corporate governance. Participants will delve into various aspects, including:

- Foundational understanding of corporate governance
- Board structure and dynamics
- Strategic contribution and evaluation
- Executive leadership and succession planning
- Internal audit and control procedures
- Disclosure and shareholder rights
- Ethics and culture

This course offers a comprehensive exploration of corporate governance principles, ensuring participants acquire practical knowledge and skills applicable in various business settings.

oo8MSTAM3 Market Strategy

4 Cr.

The overall aim of the course is to broaden the field of vision beyond traditional marketing activities to identify, select and implement strategic positioning.

oo8MENM3 Marketing Strategy for Entrepreneurs

4 Cr.

An introduction to the concept of entrepreneurship and its relationship to marketing and strategic management, and tactics to apply.

The main differences between traditional marketing and entrepreneurial marketing are examined, and the challenges faced by entrepreneurs. Defining target companies through entrepreneurial marketing, identifying marketing in entrepreneurship.

This includes determining the characteristics of entrepreneurial marketing, targeting and related tactics, the notion of value and defining exchange or use values in relation to entrepreneurship, identifying opportunities, creating or identifying needs. The course also focuses on the identification of the entrepreneur's approach to markets and consumers.

The Product Gap concept is introduced to highlight consumer expectations, supply discrepancies and the means used to reduce the gap for better measurement and control. Finally, a presentation on Marketing Warfare as applied to the entrepreneurial market and related tactics and emphasizes the "Guerilla Marketing" approach.

oo8COSCM3 Commercial Sites Design

4 Cr.

This course is addressed to future managers responsible for developing the websites of companies in different sectors. The aim of this course is to introduce the new concepts of digital marketing in relation to company sales and content presentation sites in terms of communication, advertising and publication of offers, etc.

Throughout the course, students will discover the tools and technical solutions currently available in this sector, and define the ins and outs of an effective Internet marketing strategy. They will also analyze the impact of new technologies on e-commerce and the future of the sector.

oo8CRGEM4 Business Start-up and Management

4 Cr.

In this course, students study the steps involved in setting-up a small business, by studying demand and developing a suitable offer.

oo8INTPM4 Intrapreneurship

4 Cr.

The proposed course content is as follows:

- 1. How to build an effective project plan?
- 2. How best to evaluate the financial returns of your project?
- 3. What are the possible risk dimensions of your project and the related mitigation plans?
- 4. What is the right governance structure to support your project?
- 5. How best to pitch for your project?
- 6. How do you build trust with your stakeholders with a focus on your client to ensure a successful execution?

The 6 sessions will take place from 5 pm to 8 pm the last week of January starting the 30th. Afterwards, students will be conducting their projects inside companies of your choice or their choice.

The 6 sessions will be followed by 4 to 6 online review sessions to monitor the project execution and address potential bottlenecks. We will have a jury at the end of April to review the projects and give feedback.

oo8POMAM4 Project Management

4 Cr.

This course provides an in-depth approach to the principles and practices of project management. Students will learn how to plan, organize, and control projects using tools and techniques and should be prepared to obtain the Certified Associate in Project Management (CAPM).

oo8MEMSM4 Dissertation

24 Cr.

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COURSE DESCRIPTION - 2nd YEAR OF THE MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: FINANCIAL ASSET MANAGEMENT

Financial Econometrics

4 Cr.

The "Financial Econometrics" course focuses on the application of advanced econometric methods to analyze and model financial data. Participants will use the R programming language to perform statistical and econometric analyses specific to financial markets.

oo8AGRPM3 Graphic Analysis

2 Cr.

This course focuses on studying past prices of securities or currencies to try to forecast their future prices using graphical analysis.

Direct applications are an integration of practice within a rigorous theoretical framework.

Unlike fundamental analysis, which is based on a company's accounting, financial and industrial data, technical analysis (charting) draws its interest from the fact that it draws useful information directly from the market to launch, buy or sell signals. It uses the past to obtain these signals. It allows us to detect favorable moments for selling, and has become an indispensable element to take into account when managing a stock market portfolio. By analyzing the evolution of prices and volumes of traded securities, one is able to take into account not only the objective phenomena that influence the progression of a stock or an index, but also the more subjective phenomena resulting from group psychology. These subjective elements are difficult to detect with traditional forecasting techniques such as fundamental analysis or econometric analysis.

oo8MARFFM3 Financial Markets

4 Cr.

This course introduces students to financial markets and the valuation techniques for various financial instruments. It also covers stock market analysis techniques and their application to studying financial market trends. The primary markets addressed include equity markets, money markets, bond markets, futures, derivatives, options, and foreign exchange markets. The course systematically presents each major financial market, examining the different institutional players and the various types of financial instruments available. The topics are explored using theoretical models and sophisticated market operation techniques employed by market participants.

oo8GINFM3 Financial Institutions Management

4 Cr.

The course is designed for students in the Financial Asset Management program. It explores the operations, strategies, and regulations that govern financial institutions such as banks, asset management firms, insurance companies, and others. Participants will study risk management, portfolio management, and regulatory challenges in the financial sector.

Financial Data Analytics and Programming

4 Cr.

The "Financial Data Analytics and Programming" course is designed to train students in the advanced use of data analytics and programming in the financial context. Data analytics and programming skills are increasingly essential for corporate finance professionals, enabling them to make informed decisions, automate tasks and optimize financial processes.

008GPOAM4 Portfolio Management

4 Cr.

The course is divided into three parts.

- Part one: introduces students to the concept of the portfolio management process and the investment policy statement. This part covers the investment needs of different types of investors (individual/institutional) as well as their various objectives and constraints. Students are required to evaluate investments by their contribution to risk/return profile of the entire portfolio. A special emphasis is given to the selection of an optimal portfolio given an investor's utility and CAL.
- Part two: describes the major characteristics of asset classes as well as the methods used to calculate return/ risk measures both individually and within a portfolio. Various return generating models are also covered in this part including the Macroeconomic Factor Models, the Fundamental Factor Models, and the Statistical Factor Models. Students are required to analyze the outcome of the aforementioned models and be able to derive an appropriate investment strategy.
- Part three: allows students to differentiate between passive and active investment approaches. Students are introduced to the various techniques used in selecting, constructing and maintaining a relevant benchmark when measuring performance according to passive investing strategies. Fundamental and quantitative approaches used in active management strategies as well as the methods used to measure value added are also covered in this part. The final chapter in this section is a wrap up of all what has been covered in this course, mainly revolving around the construction of an appropriate investment policy statement (IPS) for both individuals as well as institutional investors using various case studies.

oo8MATOM4 Future and Options Markets

4 Cr.

This course bridges the gap between theory and practice by providing the most recent/up-to-date developments in the industry, a careful balance of mathematical sophistication, and outstanding supplementary packages that make it accessible to a wide audience. Through its coverage of important topics such as the securitization and the credit crisis, the overnight indexed swap, the Black-Scholes-Merton formulas, and the way commodity prices are modeled and commodity derivatives valued, this course helps students, as well as practitioners alike, keep up with the fast pace of change in today's derivatives markets and risk management field. This course is a must have for any CFA/FRM candidate or finance practitioner.

Financial Engineering

4 Cr.

The "Financial Engineering" course is designed for students in the Financial Asset Management program. It focuses on advanced financial engineering techniques used to structure complex transactions, develop innovative financial products and manage financial risks. Participants will study both the theoretical and practical aspects of financial engineering.

Compliance, Ethics and Regulations in Finance

2 Cr.

This course aims to aims to prepare students in the Corporate Finance and Financial Asset Management programs to understand and integrate ethical principles and social responsibilities into the financial context. It explores the ethical dilemmas specific to financial decisions and asset management, while emphasizing the importance of CSR in these areas.

Economics of Big Data and IA*

2 Cr.

The course explores the economic impacts of the use of big data and artificial intelligence (AI) in business and finance. Participants will explore how these technologies are transforming financial decisions, asset management and business models.



Introduction to Cryptocurrencies*

2 Cr.

The course explores emerging financial technologies (Fintech) and the world of digital finance, including cryptocurrencies and blockchains. Participants will study the technological innovations transforming the financial sector and examine the opportunities and challenges associated with crypto-assets.

oo8MEMSM4 Dissertation

24 Cr.

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COURSE DESCRIPTION - MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, **CONCENTRATION: FINANCE**

Foundations of Risk Management

2 Cr.

This course is designed to provide students with a thorough understanding of the fundamentals of risk management in the financial and business context. It explores the different categories of risk faced by organizations, including financial, operational, strategic and market risks, and examines the tools, techniques and strategies used to manage them.

Financial Reporting and Analysis

4 Cr.

This course is an immersive, hands-on experience designed to prepare students to make strategic financial decisions in a dynamic, realistic environment. Using market simulations, real-time financial data and portfolio management models, this course enables students to apply their finance skills and develop a deep understanding of portfolio management.

Mergers and Acquisitions

4 Cr.

This course is an in-depth exploration of the processes, strategies and financial implications of mergers, acquisitions and divestitures. Students will gain a comprehensive understanding of the key issues involved in mergers and acquisitions, preparing them for careers in corporate finance, strategy consulting, business law and corporate management.

oo8MARFFM3 **Financial Markets**

4 Cr.

This course introduces students to financial markets and the valuation techniques for various financial instruments. It also covers stock market analysis techniques and their application to studying financial market trends. The primary markets addressed include equity markets, money markets, bond markets, futures, derivatives, options, and foreign exchange markets. The course systematically presents each major financial market, examining the different institutional players and the various types of financial instruments available. The topics are explored using theoretical models and sophisticated market operation techniques employed by market participants.

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008FIAPM4 Advanced Finance

4 Cr.

The objective of this course is to enhance students' skills in finance, particularly in understanding financial markets and developing business diagnostic capabilities.

It covers the following three areas:

- Dynamics of financial markets, including risk and return
- Financial diagnosis of businesses
- International financial news

008GPOAM4 Portfolio Management

4 Cr.

The course is divided into three parts.

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COURSE DESCRIPTION - MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: MANAGEMENT

oo8ANASM3 Situational Analysis

4 Cr.

This course will address the fundamentals of human behavior as well as practical and pedagogical tools grounded in the context of contemporary organizations.

It includes an analysis of various methods, tools, and techniques used in organizations to manage the human dimension.

oo8INVMM3 Innovation Management

4 Cr.

This course emphasizes the need to view innovation as a management process. It presents the concepts that help show how the firm gathers information over time, how it uses technical and societal knowledge and how it develops an attractive proposition for its products and services. It shows how it is achieved through developing linkages and partnerships with those having necessary capabilities. The course explains how firms can improve their innovation processes to develop new products and services. It recognizes the importance of innovation to achieve competitive advantage and long-term financial success.

oo8MINTM3 International Management

4 Cr.

This course delivers global theoretical and analytical insights related to managing the environmental factors, social responsibility, conflict and culture, firm's strategy, structure and control, human resources, as well as motivations and leadership in multinational corporations. It aims at providing students with a widespread of information linked to firms' management challenges, opportunities, and activities at an international level. During the course, practical scenarios and applied case study activities will be addressed.

oo8MSTAM3 Market Strategy

4 Cr.

This course aims to broaden students' field of vision beyond the traditional activity of marketing. It must lead them to identify, choose and implement strategic positioning in a simulated real environment.

oo8ORDAM3 Organization Design

4 Cr.

Evolution of organizations and management theories, history of work and organizational design, transformation of organizations, institutional theory, managing conflict, power, and politics, decision making in organizations and IT.

oo8MNEGM4 Negociation

4 Cr.

This course aims to improve students' understanding of negotiation strategies and processes, considering the situational context, relationship aspect, and negotiation goals. With a focus on business negotiation, the course offers tips on the preparation work and the applicable techniques relevant to a chosen strategy. The course also briefly introduces the role and types of third-party intervention for negotiations and conflict resolution. Finally, it addresses issues related to cross-cultural negotiations, as workforce diversification and globalization of organizations have made these increasingly important.

oo8OPMAM4 Operations Management

4 Cr.

Decision making to optimize the management of operations in the enterprises, business environment and uncertainties, supply chain management, project planning, inventory and transportation management, waiting lines and experience effect.

oo8POSEM4 Business Processes and Company Structuring

4 Cr.

This is an intermediate/advanced course in organizational management, covering various organizational characteristics, including processes and systems, decision-making, performance management of people and resources, and change management. Organizations come in many forms and are found everywhere: for-profit businesses, startups, universities, hospitals, restaurants, non-profit organizations, public/government ministries, and more.

An organization (be it a business, enterprise, association, administration, etc.) is both a complex and simple system. It is complex because it operates in an ever-evolving environment and must constantly adapt, resulting in continuous change. It is also complex because it involves managing a multitude of parameters to effectively steer the whole. However, it is simple because a system consists of three basic components: human resources, material resources, and work. Organizing a business is, therefore, simply about making the best possible use of these resources, meaning ensuring their efficient operation. Yet, working without a purpose is meaningless, as work exhausts and depletes resources. Thus, an organization must have a goal or a purpose.

Today, the manager's role is particularly challenging due to high living standards that often lead to inefficiencies. The task has become even more demanding given the prevailing trend of wanting to work less while earning more. Why not, after all? But this necessitates achieving greater organizational efficiency! Let us not forget that we are in competition with all developing countries.

Organizational success and success within organizations require a deep understanding of how organizations develop, execute, and govern their strategies. Organizational design theories and best practices are explored through case studies and existing literature. Furthermore, students are introduced to various tools and tactics to become more effective as individuals and as team players within organizations.

oo8THSAM4 Dissertation

24 Cr.

A dissertation is the culmination of a process in which students learn to work independently and become producers of knowledge. It is the student who, in dialogue with their dissertation director, defines their subject; the drafting and completion of the dissertation must reflect the student's ability to constructively think about the subject, and to adopt the methodology and approach of a researcher.

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COURSE DESCRIPTION - 2nd YEAR OF THE MASTER IN BUSINESS ADMINISTRATION AND MANAGEMENT, CONCENTRATION: MARKETING (DOUBLE DEGREE)

oo8ATMMKM3 Cross-Functional Approach to Marketing

2 Cr.

This course presents new information and communication technologies and analyzes their impact on sales and marketing practices.

008CPECM3 Digital Consumer Behavior

2 Cr.

By studying consumer and e-consumer behavior, we can identify opportunities for our business and better understand consumer needs and expectations, enabling us to design products and services that meet these expectations.

By focusing on Internet purchasing behavior, we can develop our e-commerce offering.

008CMDNM3 Multicultural Negotiation Contexts

2 Cr.

Intercultural negotiation is one of those practices in which the issue of cultural differences comes fully into play, due to the existence of values and styles of behavior specific to each party. This course highlights the cultural differences that managers encounter when negotiating internationally, and how to understand and manage them.

oo8CRMMM3 CRM 2 Cr.

The main objective of this course is to teach the marketing techniques used to create and maintain a mutually beneficial relationship between the company and its customers, through better identification, targeting and retention of customers. At the end of the course, students will be able to take action on customers using appropriate relationship marketing techniques.

008ETHAM3 Business Ethics

2 Cr.

This course introduces students to the themes of ethics and corruption. It is essential for a manager to integrate ethics into the company's day-to-day activities, including marketing strategies. This course will enable students to identify situations of corruption, to become aware of frequent ethical dilemmas and to understand the ethical decision-making process.

oo8MGVAM3 Value Management

2 Cr.

This course is dedicated to value management and is part of an in-depth study of consumer behavior in marketing. From an academic point of view, the aim is to present this fundamental notion in marketing, addressing the nature of the concept, its conceptualization, measurement and nomological network.

On a managerial level, the aim is to equip students with the fundamental knowledge needed to analyze, define and enhance the value proposition of an offer on the market.

oo8PLANM3 Marketing Strategy

2 Cr.

This course aims to raise students' awareness of the importance of strategic marketing plans, and establish the strategies to be implemented in order to achieve objectives, aligning available resources with market potential.

oo8MCEXM4 Management of Experiential Contexts

2 Cr.

This course aims to analyze the Lebanese and French sales systems, analyze consumer behavior at the point of sale, and present point-of-sale management tools.

oo8MKBAM3 Banking Marketing

2 Cr.

This course aims to introduce students to banking customer behavior and the bank marketing mix.

oo8SISVM4 Innovation Marketing

2 Cr.

From an academic point of view, the aim is to gain a better understanding of what an innovation is, the innovation process, and the adoption and dissemination processes.

On a managerial level, the aim is to equip students with the knowledge they need to maximize the success rate of an innovation on the market.

oo8DPMMM4 Memory and Personal Development Methodology

2 Cr.

This course aims to promote students' personal development and the acquisition of practical skills through the implementation and writing of a final dissertation.

oo8MEQQM4 Methodology and Quantitative Studies

2 Cr.

This course provides marketing students with the theoretical and practical statistical concepts necessary to input and analyze data using SPSS for strategic purposes, such as sales forecasting, data aggregation, segmentation, and the creation of perceptual maps.

COURSES GIVEN BY IAE OF TOURS – FRANCOIS RABELAIS UNIVERSITY

oo8PMAPM4	Applied Marketing Projects	2 Cr.
oo8MEQLM4	Methodology and Qualitative Studies	2 Cr.
oo8GDRSM4	Social Networks Management	2 Cr.
oo8MPYMM3	Yield Management Practice	2 Cr.
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oo8DISEM4	Display and Search	2 Cr.
oo8ADECM3	Customer Experience Analysis	2 Cr.
oo8SDMBM4	Digital and Mobile Strategy	2 Cr.
oo8MEMPM4	Professional Master Dissertation	22 Cr.