



SECOND LEBANESE CONGRESS ON QUALITY & PATIENT SAFETY IN HEALTHCARE

PATIENTS FIRST

20 September, 2014

*USJ Medical and Nursing Campus
Beirut - Lebanon*

partners:



**World Health
Organization**



SPEAKERS



Karim Boustany, Ph.D.

An Implementation Scientist at the Center for Innovation and Implement Science, located in Indianapolis, Indiana USA. Affiliated with the Regenstrief Institute and works closely with leaders of healthcare institutions including Indiana University Health. In addition to founding a Chicago-based firm that develops low-cost user-friendly decision-support tools, he holds advisory roles at companies that provide services and products for patient care



Dina Baroudi, M.D., Ph.D. Anesthesiology

Chairperson of the anesthesia department Quality and patient safety director, after completion her bachelor medical degree she joined Hannover university in Germany and accomplished her PhD in Anesthesia and intensive care. She is a member of several anesthesia and quality care societies American board certified in healthcare quality(CPHQ) Fellow of the international society for quality (FISQua) Eexternal patient safety expert by the WHO Medical Surveyor in the Saudi National accreditation program (CBAHI). Dr .Baroudi passion to patient Safety proved by several peer reviewed publications.



Prof. René Amalberti, M.D., Ph.D.

Member of the board of ISQUA since 2011. He is a senior advisor on patient safety at the Haute Autorité de Santé (the French accreditation agency) and the head of prevention strategies of a large private medical insurance Cie (MACSF group).



Dr Agnès Leotsakos, World Health Organization, Service Delivery and Safety

Team Leader of Global Capacity Building and Education in Safety and Quality of Service Delivery at the Service Delivery and Safety (SDS) Department of WHO. She also leads the programmes of Standardization in Healthcare and Patient Safety Solutions. Chair in several patient safety global committees. Member of ISQua's education committee. WHO representative at the High5s Steering Group. Official member of DNV Healthcare's Global Advisory Board.



Hamze Jomaa, Masters Nursing, CPHQ

Director -Nursing Quality Improvement Department
King Faisal Specialist Hospital & Research Centre, KSA

- Over 22 years of professional experience in healthcare
- Expertise in various specialty roles in health care - patient safety, quality improvement, accreditation, clinical education, teaching, management, clinical informatics, project management, clinical auditing methodology, Tracer methodology and LEAN.
- Experience in accreditation practices, regulations, and standards (Joint Commission International Accreditation-JCIA (4th edition standards); Accreditation Canada, and MAGNET Recognition.
- Experience in National Database for National Quality Indicators (NDNQI)- Structure, process and outcome indicators
- International Speaker in many Symposiums.



Seval Akgün, MD,PHD

Professor of Public Health and Medicine in Baskent University School of Medicine and St. John University, Italy and USA with more than 30 plus years of strong experience in epidemiology, quality and accreditation in health care, patient safety, data management, statistical analyses and epidemiological studies including the assessment of burden of diseases, and health and nutritional status indices.

A quality expert in health and higher education and a consultant in quality in health care and accreditation, health sector reform projects, system assessments, and performance measurements. She serves many European, Turkish and international organizations as their advisor on accreditation in health, patient safety, healthcare management, epidemiology, healthcare reform, system assessment and monitoring.



Dr Zeina Assaf Moukarzel, MSH

Anesthesiologist, Founder and president of LAMSA (Lebanese Association of Medical services for Addiction) with the objective of installing an anti-smoking culture in hospitals and among Lebanese population. She is an auditor with APAVE for hospital accreditation. Co founder of Lubnan 2014 NGO based in France to support Lebanese NGOs



Fadi Sami Farhat, MD

Professor at the Lebanese University

President of Lebanese Society of Medical Oncology

Specialist in Medical Oncology Advanced Chemotherapy. He holds a Master in Health and Hospital Management. National and International speaker in his field. Elected in January 2011 as President of Cancer Research Group, a leader in the field of research in the Middle East. Having in his arsenal more than 30 research studies and many publications. He chairs the Hematology-Oncology Department at Hammoud Hospital University Medical Center in Saïda since 1998 where he is member of the Scientific Board and the Ethical Committee. Author and the co-author for more than 46 peer-reviewed articles. He published more than 100 abstracts and posters in multiple international oncology congresses.

PRELIMINARY PROGRAM

Friday September 19th 2014

17:00 **OPENING CEREMONY**
18:00 **COCKTAIL RECEPTION**

Saturday, September 20th 2014

08:00 **REGISTRATION**

PATIENT SAFETY

Moderators:

09:00 Global Challenges and Solutions in Patient Safety **Dr. Agnes Leotsakos, WHO**
09:30 Engaging Patients in Their Care and Safety **Prof. Rene Amalberti, ISQua**
10:00 Safety of Targeted Therapy and its Impact on the Compliance of Oncology Patients **Dr. Fadi Farhat, LSMO**

10:30 **COFFEE BREAK**

OPERATION MANAGEMENT & SAFETY

Moderators:

11:00 Patients First... Operational Responsibility **Dr. Ali ElHaj**
11:30 The Creation, Development, Implementation, and Use of Computer Simulators in Healthcare Operations **Dr. Karim Boustany, USA**
12:00 Patient Safety and Quality Information System: The Ownership Story of Frontline Staff **Mr. Hamzeh Jomaa, KSA**

12:30 **LUNCH**

RISK MANAGEMENT

Moderators:

13:30 Controlling Variations to Protocols and Recommendations **Prof. Rene Amalberti, ISQua**
14:00 Healthcare Facilities Preparedness for MERS-Co V : Are We Ready? A Risk Assessment Approach **Dr. Dina Baroudi, KSA**
14:30 Gestion des Dechets au Liban : Present et Futur **Dr. Dominique Salameh**

15:00 **COFFEE BREAK**

QUALITY & ACCREDITATION : A GLOBAL CONCEPT

Moderators:

15:30 The Turkish Experience in Establishing a Patient Centered Quality Systems **Prof. Seval Akgun, Turkey**
16:00 ISQua Program for Accreditation and Education **Prof. Rene Amalberti, ISQua**
17:00 L'Intervention des Professionnels de Santé dans la Lutte Contre le Tabagisme: Du Conseil à l'Accompagnement **Dr. Zeina Moukarzel, LAMSA**

17:30 **GENERAL ASSEMBLY**

ORGANIZING COMMITTEE

SCIENTIFIC COMMITTEE

PARTNERS



For further information please contact the official congress organizers:



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